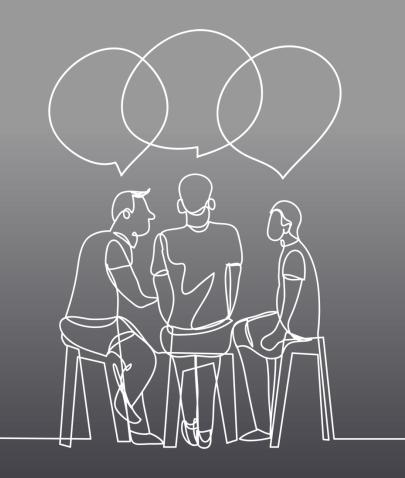


Impaired Driver Segmentation

12.05.2024

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Background and Objectives



The goal of this research is to deepen NHTSA's understanding of drivers and motorcycle riders who are at risk for impaired driving and riding by segmenting the market based on attitudes and behaviors.

Research Objectives

- Segment the market based on drinking and impaired driving attitudes and behaviors.
- Estimate the size and riskiness of each segment.
- **Provide** insight into hypotheses related to possible segments and messaging.
- **Identify** the most effective messaging and defining features of segments to inform creative development and ad buying.

Methodology



ГШ	MODE	Online survey using NORC's AmeriSpeak probability panel and		n=4,376 completes
	MODE	supplemented with phone and convenience panels.		Qualification criteria: • 21 to 54 years old
\bigcirc	LENGTH	18 minutes	AUDIENC	 Licensed drivers (mix of vehicle/motorcycle) Drives at least 10 miles per week, unless motorcycle rider Consumes alcohol at least two to three times a month Meets at least one of the following criteria: Binge drinker (has more than 1.5 drinks per hour)
<u>a-a</u> ::::	DATES	April 22–May 17, 2024		 Did not plan for sober ride before heaviest drinking session in the last month Drove vehicle, rode motorcycle or rode with a driver who had also been drinking after heaviest drinking session in the last month
Ø	GEOGRAPHY	U.S. National		 Attitudes align with at least three out of seven risk statements Stopped by law enforcement for reckless driving or driving while impaired Has been involved in a crash in the last 12 months

Methodology: Reporting Notes



• Rounding

- Rounded percentages are shown throughout and, therefore, do not always add to 100%.
- Demographic Skews
 - The statement that a segment "skews" toward a certain demographic does <u>not</u> mean that demographic makes up the largest portion of that segment. Rather, it should be understood to mean that demographic makes up a larger share of the given segment than it does in the total sample (e.g., a segment skews female if it is 46% female since women make up only 41% of the total sample).

Ethnicity clarification

- Black, white and Asian refer to non-Hispanic Black/white/Asians.
- Weighting
 - With the question bases, percentages shown in charts and tables reflect data subject to statistical weighting.

Methodology: Representation

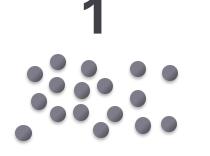


- This research used NORC's AmeriSpeak probability-based panel as the core of its sample and supplemented with convenience panel. Data from the convenience panel were weighted to match NORC's panel.
- The study screened to find adults 21 to 54 years old who are licensed drivers (vehicle and/or motorcycle), consume alcohol regularly (at least twice a month), and display attitudes or behaviors that would classify them as being at risk for impaired driving (including binge drinking, not planning for a sober ride, using impaired transport, displaying risky drinking attitudes, being stopped by law enforcement for impaired or reckless driving, and being involved in a crash).
- The findings are representative of that audience and caution should be exercised when generalizing to the broader population.



Key Principles

Segmentation is a means to divide the market into different **meaningful groups** that share similarities within the group, but show differentiating characteristics when compared to other groups.





Examine all respondents' input on specific variables of interest, such as attitudes, behaviors and needs.

Identify meaningful patterns of similarities and differences between subgroups on the variables of interest. 3

Leverage the major differences in the data to divide respondents into homogeneous subgroups or "segments."

Segmentation Applications

Segmentation is all about getting the right **message** in front of the right **people**. In practice, segmenting the market allows for:

- More effective and resource-efficient ad buys
- Targeting segments who are more receptive to advertising
- Tailoring messages to specific segments based on what content resonates most with them

Additionally, the segmentation's typing tool allows for **classification** of individuals outside the initial dataset. This enables researchers to recruit members of specific segments for future qualitative or quantitative studies.



Segmentation Overview and Market Size

Segments Overview

Risky Drinkers (25%)

Heavy drinkers for whom impaired driving is just one part of a risk-tolerant lifestyle. Skewing younger (21 to 39 years old), they are motivated by legal consequences and the impact of impaired driving on their own lives. They are resistant to messaging, but resonate more with enforcement messaging than the other high-risk segment.

RD

High Risk

Impaired Socializers (20%)

Higher-income segment that drinks socially. They think they are safe to drive after drinking (and are more likely to do so) because they drink more moderately. They are concerned with how their behavior impacts others and motivated by norming consequences.

Friend Group "Parents" (26%)

More risk-averse and focuses on others. This segment skews 21 to 29 years old and female. They drink less and typically drink at home. They feel responsible for others and sometimes "parent" their friends. They overindex on all ad elements and especially norming-based messaging.

Lower Risk

Medium

Risk

Cautious Drinkers (19%)

Consume alcohol less frequently and less copiously than higher-risk segments and are much less likely to get home by impaired transport. They are motivated by impacts on their own life and by legal consequences; as such, they resonate more with enforcement elements than most other segments. They skew Hispanic and under 40 years old.

Reformed Impaired Drivers (11%)

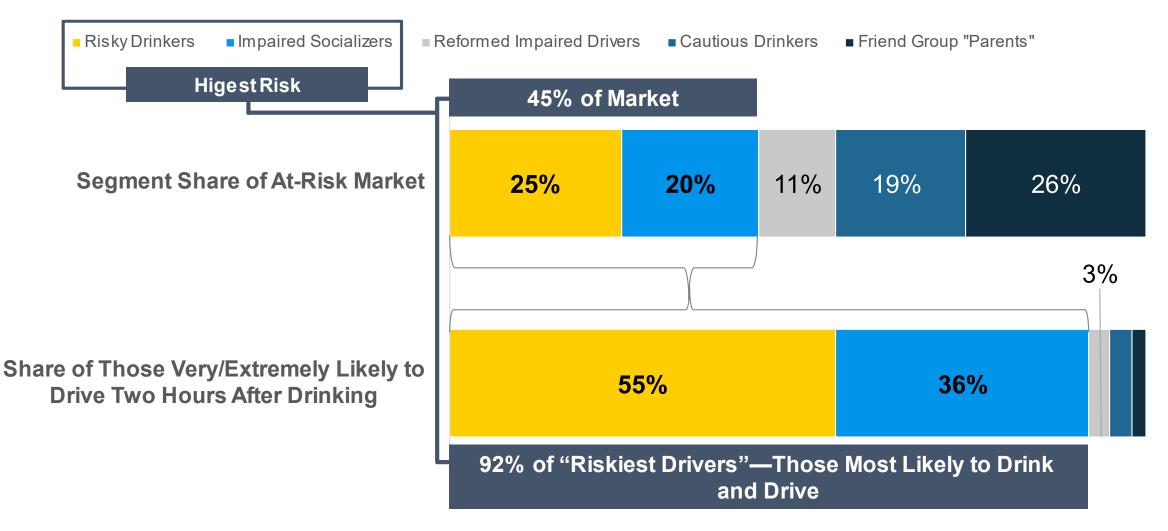
CD

RID

Marathon drinkers who have been stopped, charged or convicted of a DUI in their lifetime and now tend to play it safe. Despite their enforcement history, they are more focused on the impact on others and respond most strongly to norming-based messaging. They skew older and male.

Who Are the Impaired Drivers?

Though together comprising less than half of the high-risk market, Risky Drinkers and Impaired Socializers account for more than 90% of those most likely to drive within two hours of drinking.



BASE: Qualified Respondents (n=4,357): Risky Drinkers (n=1,139); Impaired Socializers (n=820); Reformed Impaired Drivers (n=467); Cautious Drinkers (n=793); Friend Group "Parents" (n=1,138)

The market can be broken up into five main segments and three main groups.

At Risk for Impaired Driving

20% Incidence

High I	Risk	Medium Risk	Lowe	r Risk	
45% of market 92% of riskiest drivers*		11% of market 3% of riskiest drivers	45% of market 5% of riskiest drivers		
Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"	
25% of market 55% of riskiest drivers	20% of market 36% of riskiest drivers	11% of market 3% of riskiest drivers	19% of market 3% of riskiest drivers	26% of market 2% of riskiest drivers	
 Skews younger and male Skews African American Heavy, frequent drinkers Most or second-most likely to drive impaired—varies by criteria Focused on self Motivated by legal consequences Resistant to messaging, though proportionally less so to enforcement elements 	 Skews 30 to 49 years old, female and white Moderate, less frequent drinkers Most or second-most likely to drive impaired— varies by criteria Focused on others Motivated by norming consequences Resistant to messaging, though proportionally less to norming elements 	 Skews older and male Skews white Frequent, marathon drinkers Less likely to drive impaired following history of DUI pullover, arrest or conviction Focused on others and motivated by norming consequences Resonates with norming ad elements 	 Skews younger and Hispanic Moderate, occasional drinkers Less likely to drive impaired Focused on self and motivated by legal consequences Receptive to messaging with a skew toward enforcement elements compared to others 	 Skews younger and female Moderate, occasional drinkers Least likely to drive impaired Risk-averse, focused on others and motivated by norming consequences Receptive to all messaging, especially norming elements 	

Based on incidence, the market is estimated to comprise around 30 million at-risk drivers.

Segments are well balanced, ranging between approximately 3 million and 7.5 million drivers each.

	29.5M Estimated Market*								
	High	Risk	Medium Risk	Medium Risk Lower Ris					
	Risky Impaired Drinkers Socializers		Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"				
Segment size	25%	20%	11%	19%	26%				
Estimate # In Millions	7.4M	5.9M	3.2M	5.6M	7.7M				
	45% of r 92% of riskie		8	55% of market % of riskiest driver:	S				

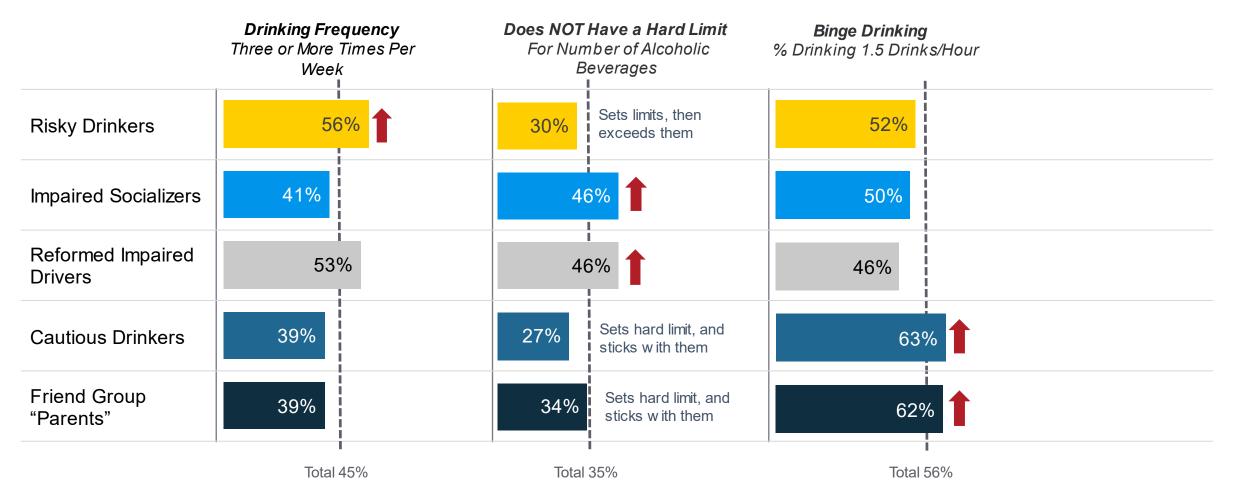
*All figures rounded to the closest 0.1M

Drinking and Driving Attitudes and Behaviors

Segments differ by drinking frequency and attitudes.

Drinking Behaviors

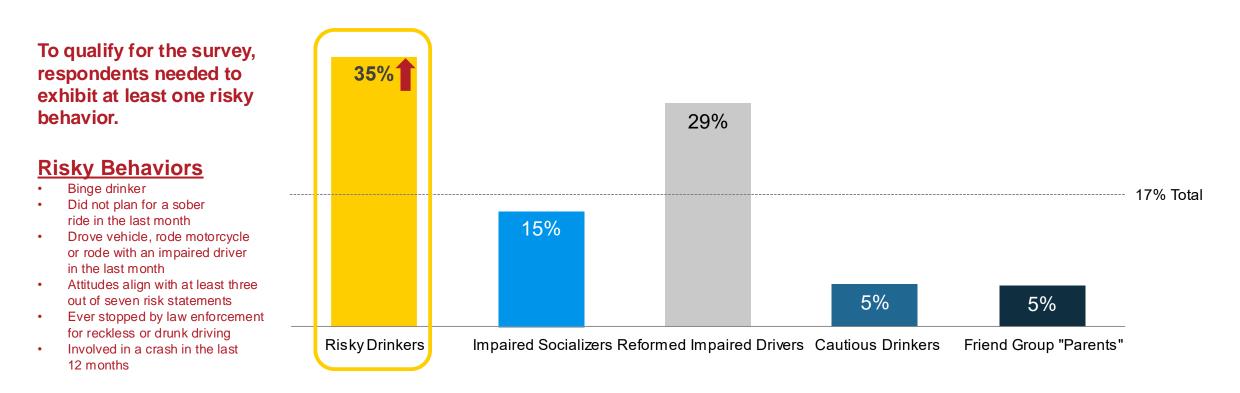
Frequency, Limits, Risk Qualifiers





Risky Drinkers show higher risk engagement.

Risk Engagement Percentage of segment who exhibit three or more risky behaviors

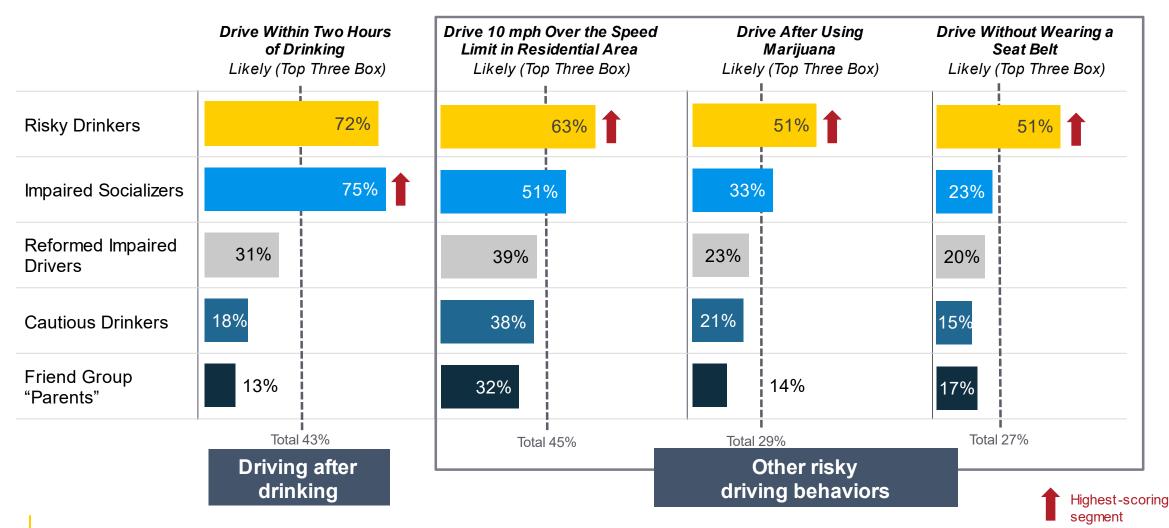




For Risky Drinkers, impaired driving is part of a habit of risky driving. This is less true of Impaired Socializers.

Risky Driving—Secondary Behaviors

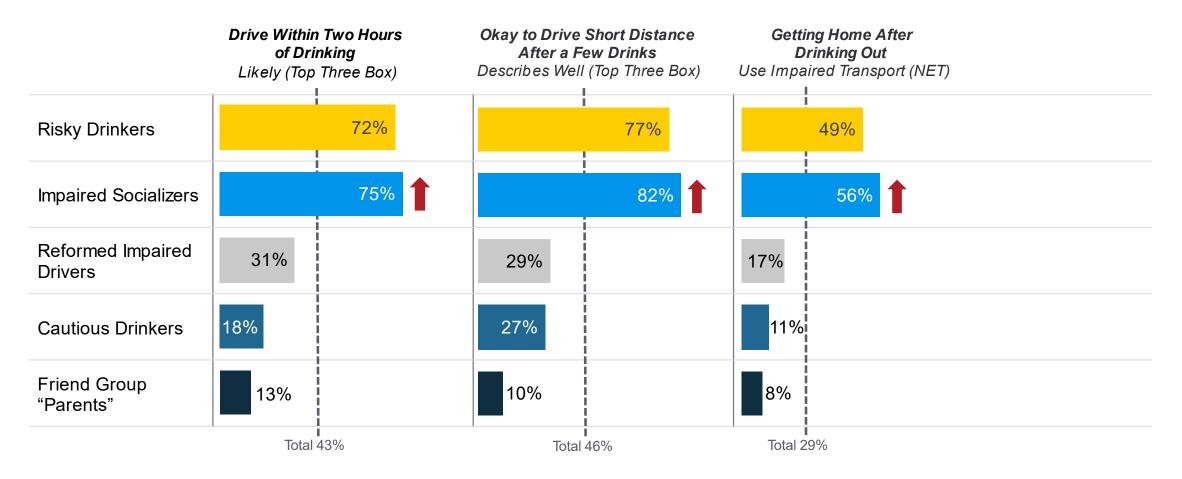
Likelihood, Perception of Impaired Driving Ability, Transport Decision



Across metrics, Risky Drinkers and Impaired Socializers indicate a greater propensity for impaired driving.

Impaired Driving—Key Risk Metrics

Likelihood, Perception of Impaired Driving Ability, Transport Decision



BASE: Qualified Respondents (n=4,357): Risky Drinkers (n=1,139); Impaired Socializers (n=820); Reformed Impaired Drivers (n=467); Cautious Drinkers (n=793); Friend Group "Parents" (n=1,138) Q215. How likely are you to do any of the following? – Top 3 Box Summary (3-5 – Somewhat/Very/Extremely likely)

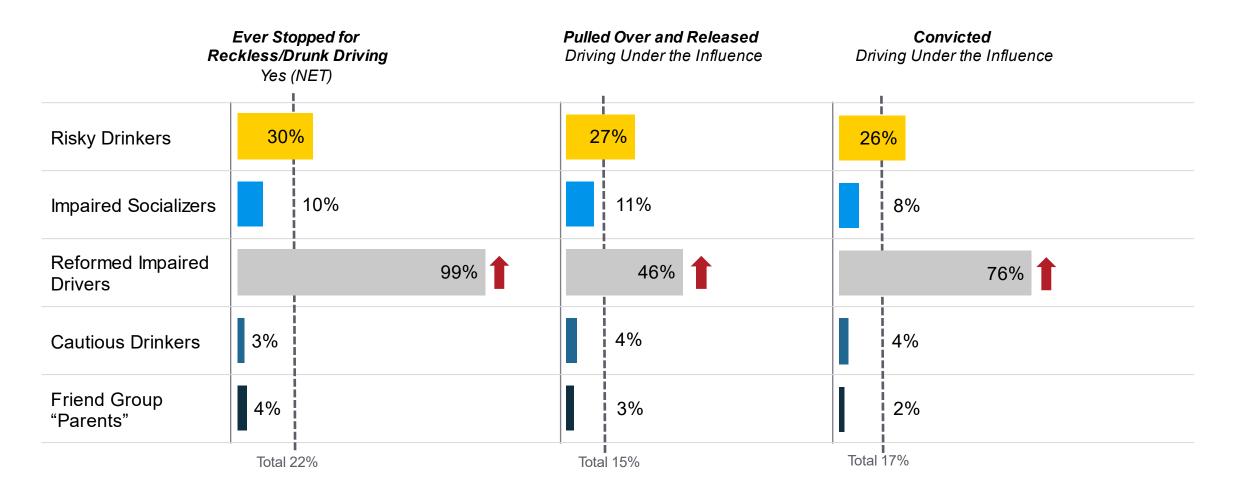
Q405. Please rate how well each of the following statements describes your beliefs about drinking and driving. Top 3 Box Summary (3-5 – Describes my beliefs somewhat/very/extremely well) Q365. How do you usually get home when you have had multiple alcoholic beverages outside of your home?



p 18

Reformed Impaired Drivers have all had law enforcement interactions related to drunk driving—three-quarters have been convicted.

Impaired Driving—Enforcement History



BASE: Qualified Respondents (n=4,357): Risky Drinkers (n=1,139); Impaired Socializers (n=820); Reformed Impaired Drivers (n=467); Cautious Drinkers (n=793); Friend Group "Parents" (n=1,138) Q185. Have you ever been stopped by law enforcement for reckless or drunk driving? Please feel free to estimate and provide an honest response.

Q445. Have you ever encountered the following situations regarding driving under the influence of alcohol?



Cautious Drinkers are distinguished by more careful alcohol consumption and the ability to know their limits.

Consumption Control Drinks Limit, Regrettable Decisions, Knowing When Had Too Much to Drink

Regret Decisions When Has a Hard Limit—Keeps It Knows When Had Too Much to For Number of Alcoholic Drinking Drink Beverages Never Very/Extremely Believable (NET) 33% **Risky Drinkers** 11% 44% 26% 14% 44% Impaired Socializers **Reformed Impaired** 23% 7% 29% Drivers 50% 25% 50% **Cautious Drinkers Friend Group** 25% 40% 47% "Parents" Total 17% Total 35% Total 44%

BASE: Qualified Respondents (n=4,357): Risky Drinkers (n=1,139); Impaired Socializers (n=820); Reformed Impaired Drivers (n=467); Cautious Drinkers (n=793); Friend Group "Parents" (n=1,138)

Q300. Which of the following statements best describes you when drinking alcohol?

Q340. How often do you make decisions that you later regret when drinking alcohol?

p 20

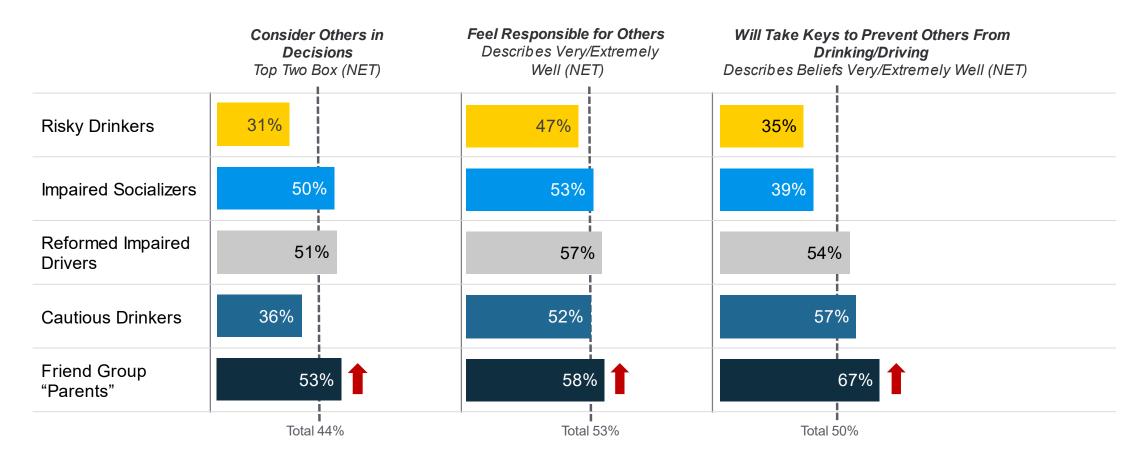
Q400. Below are several perspectives about driving after consuming alcohol. Please rate how believable you feel each statement is.



Friend Group "Parents" are marked by a sense of responsibility for others and a willingness to intervene to stop impaired driving.

Concern for Others

Consider in Decisions, Feel Responsible for Others, Intervene to Prevent Impaired Driving



BASE: Qualified Respondents (n=4,357): Risky Drinkers (n=1,139); Impaired Socializers (n=820); Reformed Impaired Drivers (n=467); Cautious Drinkers (n=793); Friend Group "Parents" (n=1,138) Q200. Please indicate where you feel you fall on the following scale.

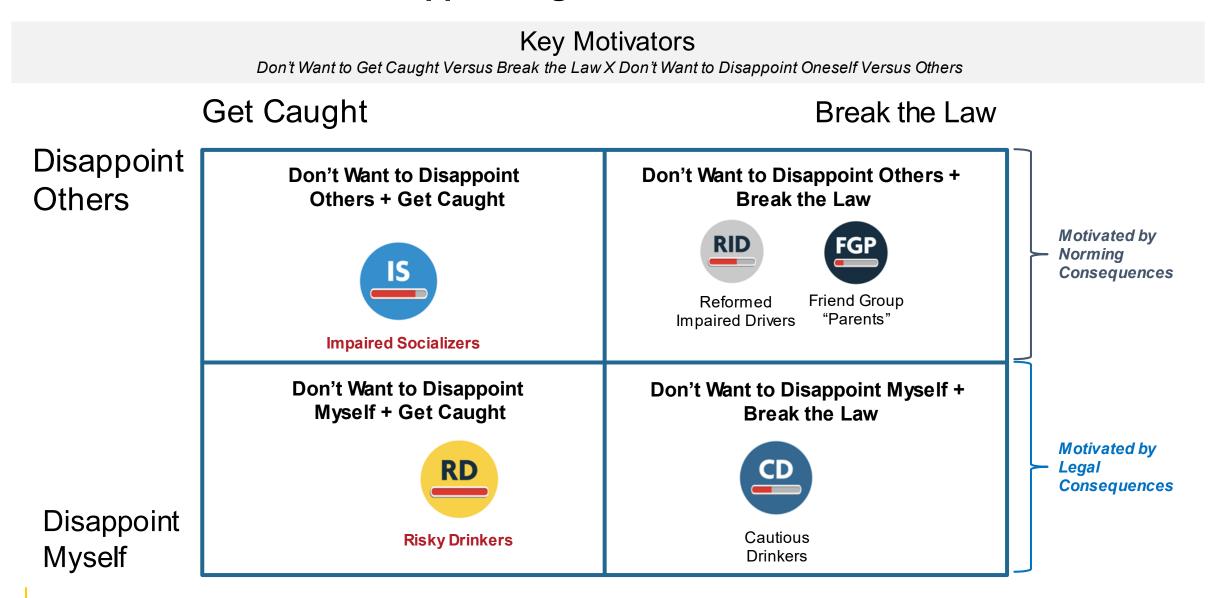


Q205. Below are a series of statements. Please read each statement carefully and then indicate how well each statement describes you.

Q405. Please rate how well each of the following statements describes your beliefs about drinking and driving.

Consequences and Motivators

High-risk segments are more concerned with getting caught than breaking the law, but differ over disappointing themselves versus others.



Most Feared Outcomes

Top Three Selections

	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"
Hurting/killing someone else	77%	44% 1	99% 1	90% 1	57% 2	99% 1
Hurting/killing myself	56%	32%	63% 2	69% 2	58% 1	69% 2
Getting arrested/going to jail	44%	35% 2	50% (3)	43% 3	48% (3)	46% 3
Impacting family life	23%	20%	20%	26%	23%	27%
Losing my license	22%	33% (3)	15%	22%	26%	12%
Having a DUI on my record	20%	21%	17%	12%	31%	15%
Impacting my job/career	19%	29%	19%	22%	17%	12%
Court/lawyer costs	10%	19%	8%	7%	9%	4%
Damaging my vehicle	10%	17%	5%	4%	13%	6%
Getting fined	7%	20%	1%	2%	6%	1%
My name published for a DUI	6%	15%	1%	3%	7%	3%
Impacting my friendships	5%	14%	1%	1%	4%	4%

*Shading indicates over -index of 4%+

Most Feared Outcomes

Top Three Selections

	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"	
Hurting/killing someone else	77%	44% 1	Risky Dr	inkers are	numb to th	e leading	
Hurting/killing myself	56%	32%	consequ	ences —the	ey seem to	have a	
Getting arrested/going to jail	44%	35% 2		t won't hap	open to me	" or "l	
Impacting family life	23%	20%	don't care."				
Losing my license	22%	33% (3)	15%	22%	26%	12%	
Having a DUI on my record	20%	21%	17%	12%	31%	15%	
Impacting my job/career	19%	29%	19%	22%	17%	12%	
Court/lawyer costs	10%	19%	8%	7%	9%	4%	
Damaging my vehicle	10%	17%	5%	4%	13%	6%	
Getting fined	7%	20%	1%	2%	6%	1%	
My name published for a DUI	6%	15%	1%	3%	7%	3%	
Impacting my friendships	5%	14%	1%	1%	4%	4%	

*Shading indicates over -index of 4%+

Top Three Selections Reformed Friend Impaired **Risky** Cautious Impaired Group TOTAL Drinkers **Socializers Drinkers** "Parents" Drivers 57% 2 44% 1 99% 1 90% 99% 77% Hurting/killing someone else 69% 2 58% 56% 32% 63% 2 **69% 2** Hurting/killing myself 35% 2 (3) 43% (3) 48% 46% (3) Getting arrested/going to jail 44% 50% 23% 20% Impacting family life Getting arrested is a strong secondary 33% (3) 22% Losing my license consequence, especially for Impaired 21% Having a DUI on my record 20% Socializers. 19% 29% 19% 22% 17% 12% Impacting my job/career 10% 19% 8% 7% 9% 4% Court/lawyer costs 10% 17% 5% 4% 13% 6% Damaging my vehicle

Most Feared Outcomes

7% 20% 1% 2% 6% 1% Getting fined 3% 6% 15% 1% 3% 7% My name published for a DUI 1% 4% 4% 5% 14% 1% Impacting my friendships

Most Feared Outcomes

Top Three Selections

	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"
Hurting/killing someone else	77%	44% 1	99% 1	90% 1	57% 2	99% 1
Hurting/killing myself	56%	32%	63% 2	69% 2	58% 1	69% 2
Getting arrested/going to jail	44%	35% 2	50% 3	43% ③	48% (3)	46% (3)
Impacting family life	23%	20% Eve	n though th	ey have bee	n husted	7%
Losing my license	22%	33% Ref	ormed Imp	aired Drivers	s still put m	ore ^{2%}
Having a DUI on my record	20%			ning consequ		5%
Impacting my job/career	19%	29%	19%	22%	17%	12%
Court/lawyer costs	10%	19%	8%	7%	9%	4%
Damaging my vehicle	10%	17%	5%	4%	13%	6%
Getting fined	7%	20%	1%	2%	6%	1%
My name published for a DUI	6%	15%	1%	3%	7%	3%
Impacting my friendships	5%	14%	1%	1%	4%	4%

*Shading indicates over -index of 4%+

Emotional outcomes differ, with segments less concerned about physical harm less likely to cite guilt.

Select One*								
	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"		
Guilt	33%	15% 2	49% 1	40% 1	18% 2	45% 1		
Regret	21%	18% 1	22% 2	18% 2	22% 1	22% 2		
Shame	13%	13% (3)	12% (3)	17% (3)	16% (3)	11%		
Sadness	11%	10%	9%	14%	8%	14% (3)		
Fear	7%	10%	3%	4%	14%	3%		
Embarrassment	6%	12%	2%	2%	9%	1%		
Anxiousness	3%	7%	1%	1%	4%	1%		
Anger	3%	7%	*	*	3%	2%		
Frustration	3%	6%	*	2%	4%	*		

Emotional Outcome of Feared Consequence

*Shading indicates over -index of 3%+

BASE: Qualified Respondents (n=4,357): Risky Drinkers (n=1,139); Impaired Socializers (n=820); Reformed Impaired Drivers (n=467); Cautious Drinkers (n=793); Friend Group "Parents" (n=1,138)

Q415: You indicated ____ is the most concerning outcome. Which one of the following emotions best describes how you would feel if you experienced that outcome [depending on Q410 response: how you feel about that outcome]? If you would feel more that one emotion, please pick the one that is most impactful to you personally.

Segments' unique sets of attitudes and concerns suggest distinct (though at times overlapping) messaging strategies.

Consequences and Messaging

	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"
Feared Outcome	Enforcement Consequences	Physical Harm and Enforcement Consequences	Physical Harm and Enforcement Consequences	Enforcement Consequences and Physical Harm	Physical Harm
Resulting Emotions	Less motivated by guilt, more motivated by embarrassment , anxiousness , fear , anger and frustration	Primarily motivated by guilt and regret with shame playing a role for some	More motivated by guilt, sadness and shame	Less motivated by guilt, more motivated by regret and fear	Primarily motivated by guilt , regret and sadness
Opportunity Narrative	Impaired driving leads to costly legal consequences,which will decrease quality of life and endanger career prospects.	Don't make a mistake you can't take back. Impaired driving could lead to a physical consequence that you— or someone else—might not walk away from.	Don't make the same mistake twice.Impaired driving could lead to a physical consequence that you—or someone else—might not walk away from.	Better safe than sorry. Impaired driving could land you in jail—or worse.	Your friends are counting on you. Impaired driving could lead to a physical consequence that you— or someone else—might not walk away from.

Messaging and Advertising

While norming elements are preferred, the simple presence of law enforcement is considered one of (if not the most) effective enforcement element across segments.

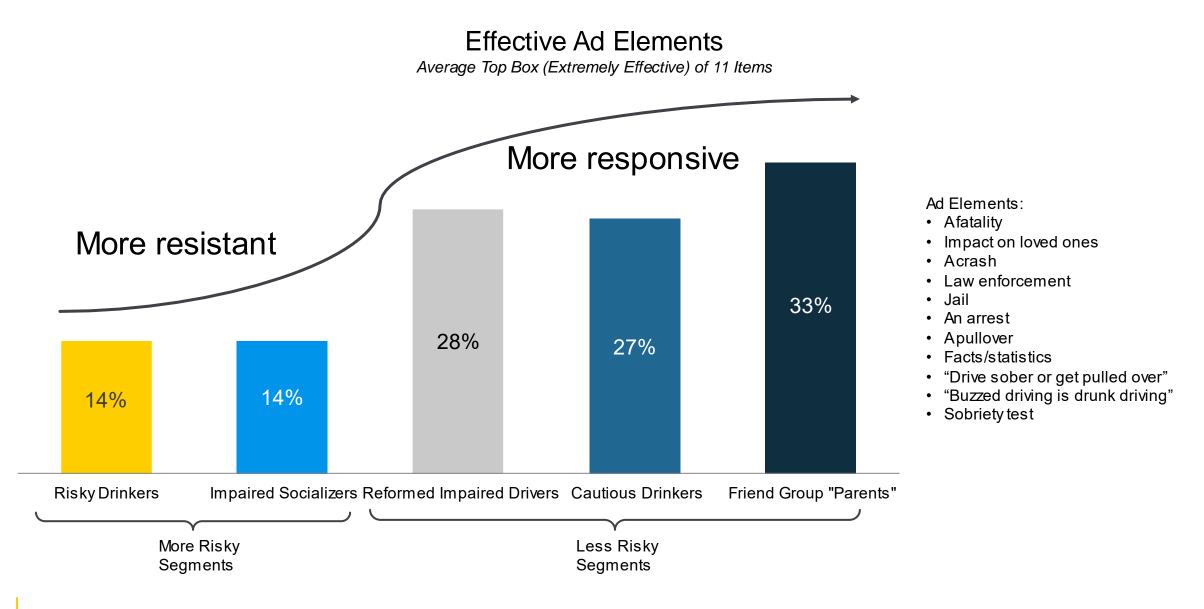
Effective Ad Elements

	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"
A fatality because of a crash	68%	50% 1	66% 1	81% 1	67% 1	80% 1
Impact on loved ones	64%	50% 2	62% 2	69% 2	67% 2	76% 2
A person getting in a crash	55%	36%	46%	62% (3)	62% (3)	71% (3)
Presence of law enforcement	55%	46% ③	47% ③	61%	60%	62%
A person in jail	53%	45%	40%	61%	59%	61%
A person getting arrested	52%	45%	41%	58%	59%	59%
A pullover over by law enforcement	46%	40%	31%	49%	54%	58%
Facts about drinking and driving	42%	36%	24%	43%	49%	55%
A person getting tested for sobriety	41%	38%	26%	40%	51%	49%
"Drive sober or get pulled over" slogan	40%	35%	22%	41%	51%	49%
"Buzzed driving is drunk driving" slogar	39%	36%	22%	41%	46%	47%

Very/Extremely Effective

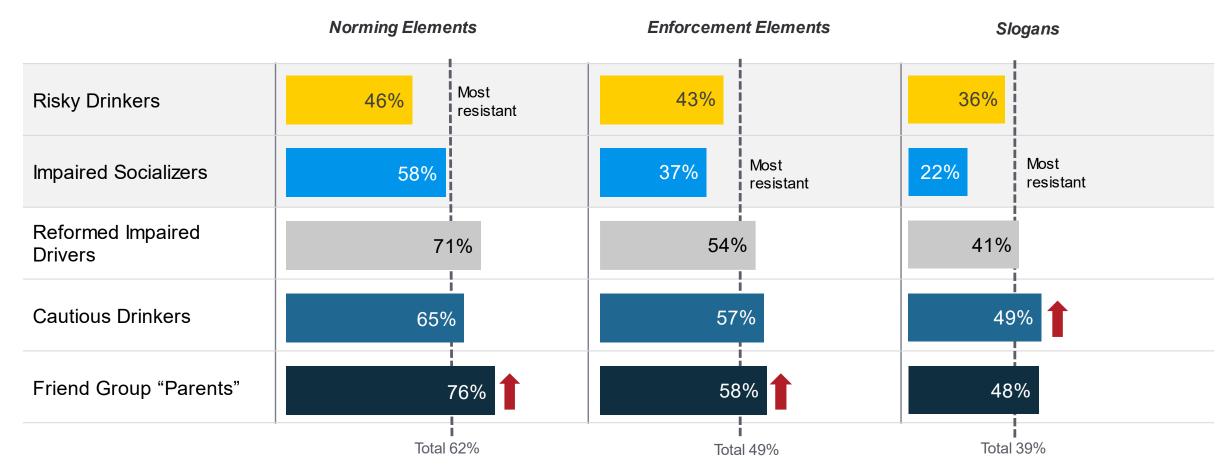
*Shading indicates over -index of 10%+

Riskier segments are more resistant, rating ad elements far lower.



Though equally resistant in aggregate, high-risk segments show patterns of ad elements that they are *particularly* resistant to.

How likely would the following be to change your opinions and behavior regarding drinking and driving? Very/Extremely Likely to Change Behavior (NET)





Though both high-risk segments are resistant to messaging, they are selectively less resistant to specific patterns of messages.

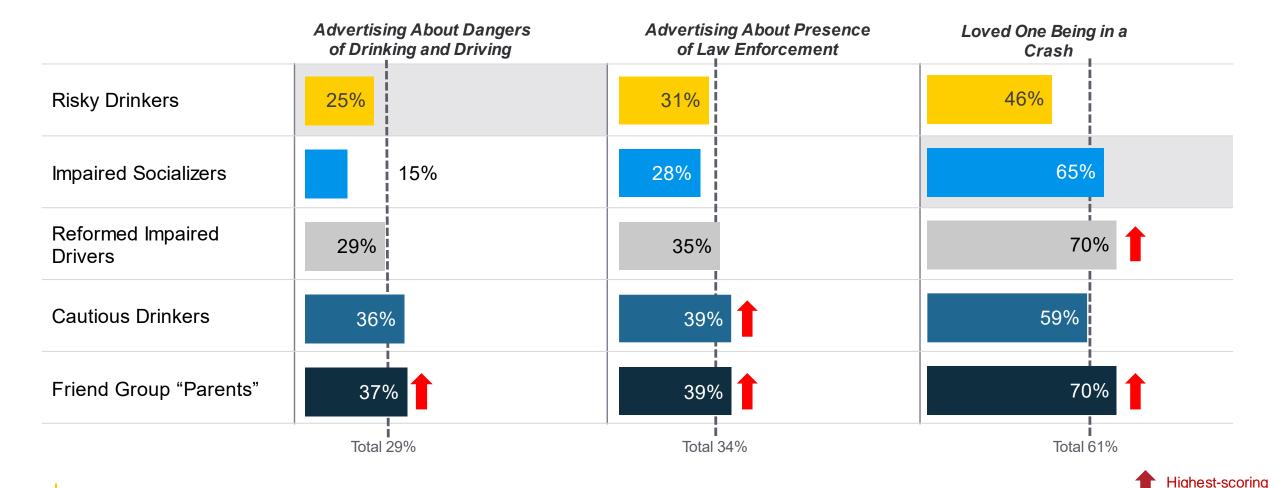
Risky Drinkers resonate more with a pullover, facts and statistics, field sobriety tests and slogans, while Impaired Socializers resonate more with crashes, fatalities and impact on loved ones.

RD	Risky Drinkers	% Very / Extremely Effective	Impaired Socializers	IS
	50%	A fatality because of a crash	66%	
Risky	50%	Impact on loved ones	62%	Impaired
Drinkers	36%	Aperson getting in a crash	46%	Socializers
	46%	Presence of law enforcement	47%	
	45%	A person in jail	40%	
	45%	A person getting arrested	41%	
	40%	Apullover over by law enforcement	31%	
	36%	Facts about drinking and driving	24%	
	38%	Aperson getting tested for sobriety	26%	
	35%	"Drive sober or get pulled over" slogan	22%	
	36%	"Buzzed driving is drunk driving" slogan	22%	

*Shading indicates statistically significant differences.

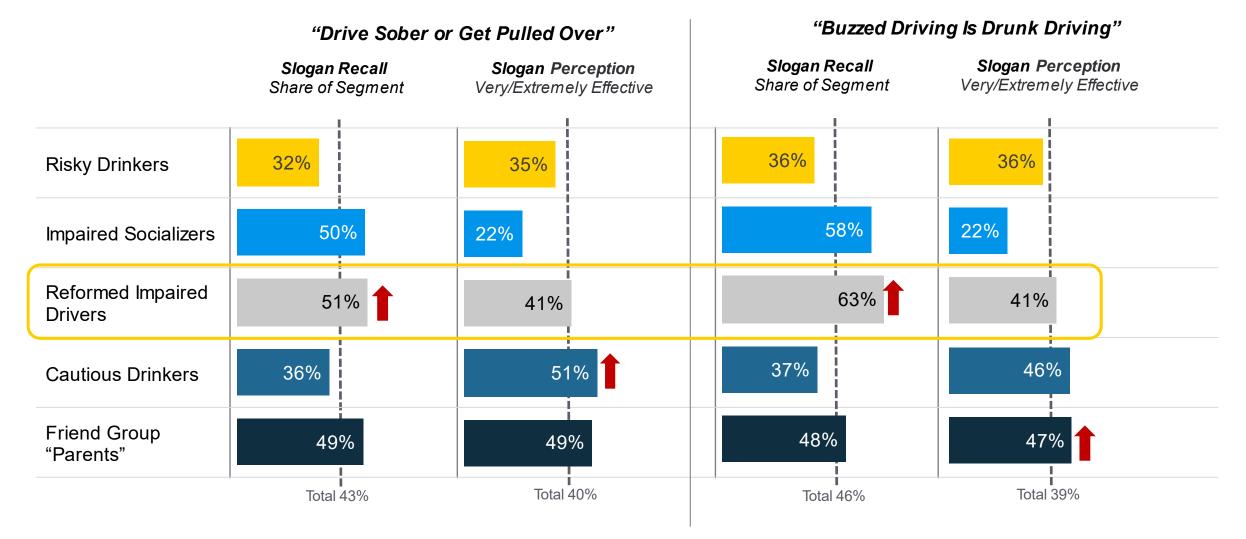
Using another lens, the riskiest segments again appear as more resistant to advertising.

How likely would the following be to change your opinions and behavior regarding drinking and driving? Very/Extremely Likely to Change Behavior (NET)



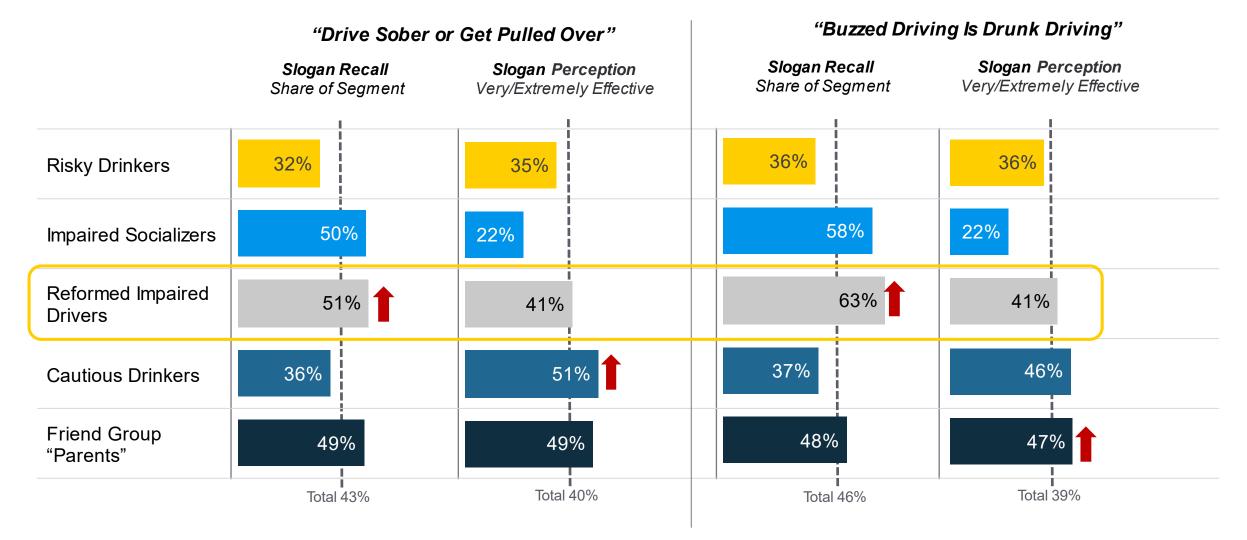
segment

Reformed Impaired Drivers show the highest slogan recall, which may reflect their experience with law enforcement.



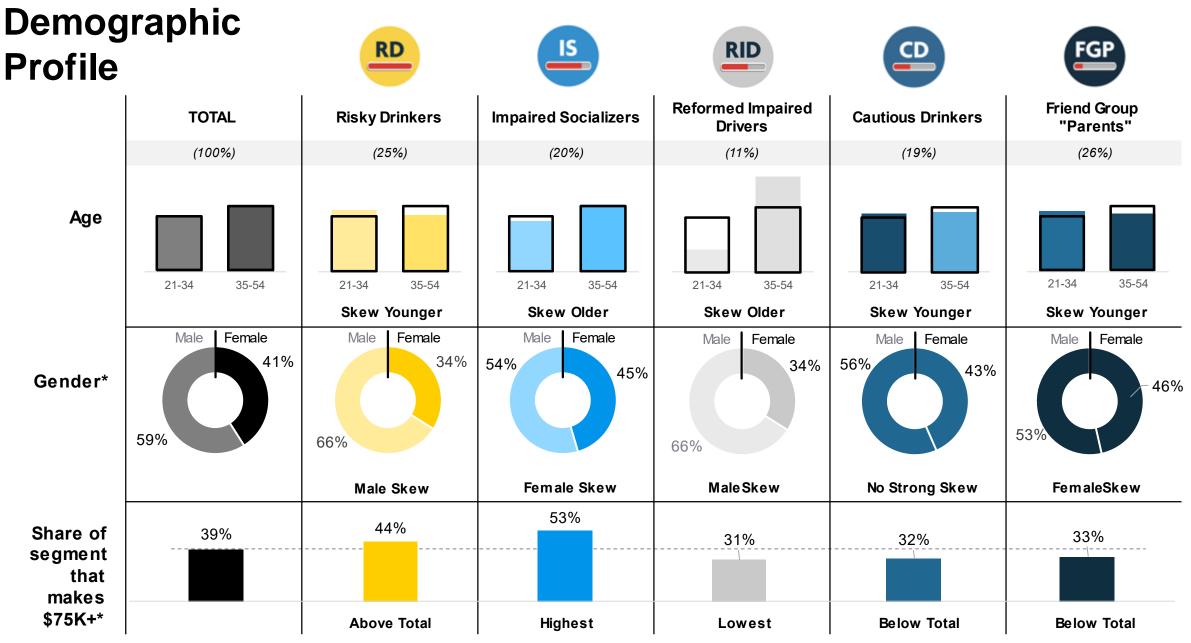
Highest-scoring segment

Cautious Drinkers are an opportunity segment—they resonate with taglines but are among the least likely to be familiar.

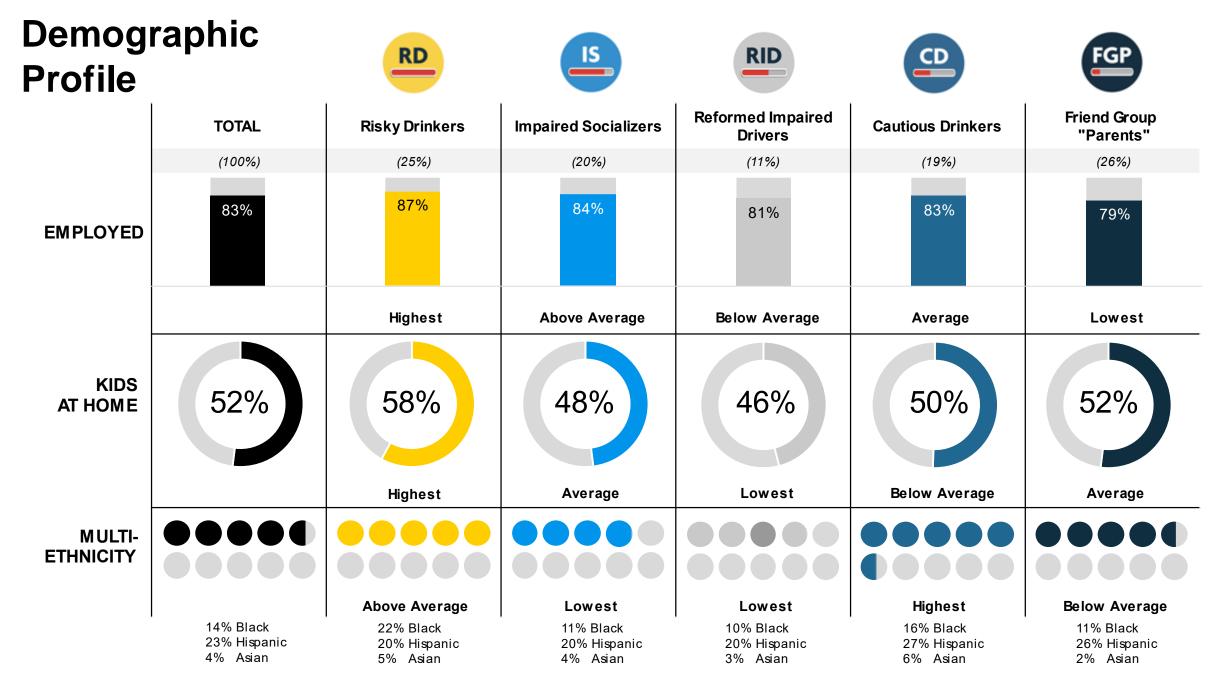


Highest scoring segment

Segment Demographics



*Approximately 1% of each segment identified as transgender, nonbinary or another gender; additionally, respondents were allowed to make multiple selections regarding gender identity.



Segment Snapshots Meet the Segments!

Note:

The next series of slides are summary snapshots for each segment. These include a mix of visuals and data. The visuals are meant to help conceptualize the data and are not 100% literal translations of the segments (for example, all segments include males and females, but segment snapshots will reflect the skews within each segment). The data is provided along with the visuals to help convey the true characteristics of each group.

Risky Drinkers

Consumption	Highest 56% drink 3+ times per week
Risky Behaviors	Highest 35% 3+ risk qualifiers
DUI History	2 nd highest 44% have DUI history
Likelihood to Drink and Drive	2nd highest 72% at least somewhat likely to drive within 2 hours of drinking
Motivating Consequences	More concerned with legal consequences (60%)
Ad Receptivity	MOST resistant (Tied) 14% "Extremely Effective" Mean Score*
Age	Skews younger (21 to 39 years old) 33% 21-29, 36% 30-39, 30% 40-54
Gender	Over-index male 66% male 34% female

Additional Takeaways

- Skew male, multicultural
- Most motorcycle and alternative licenses
- Least likely to recognize enforcement efforts
- Sets limits for number of drinks, then exceeds it
- Skew OK with drinking alone
- Most likely to make decisions they regret after drinking

Heavy drinkers for whom impaired driving is just one part of a risk-tolerant lifestyle. Skewing younger (21 to 39 years old), they are motivated by legal consequences and the impact of impaired driving on their own lives. They are resistant to messaging but resonate more with enforcement messaging than the other high-risk segment.





Risky Drinkers



YOUNGER MALE SKEW

Two-thirds are men; 70% are under 40-years-old

ALCOHOL CONSUMPTION

Over-index for consuming all kinds of alcohol; nearly half (45%, highest) consume liquor on a weekly basis

NO WORRIES

Most likely to say they are "carefree"; less concerned about what others think

RISK TAKERS

One-third (35%, highest) engage in 3 or more atrisk behaviors; most likely to enjoy taking risks

UNCONTROLLED

Most likely to set limits on consumption, then to keep drinking after reaching those limits

BAR FLIES

Two-fifths (39%) drink at a bar or club regularly, and 14% (highest) drink at the bar most often

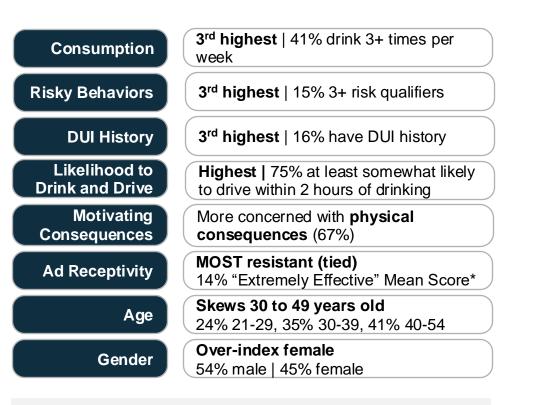
IMPAIRED DRIVERS

Almost three-quarters (72%, second-highest) are at least somewhat likely to drive within two hours of drinking

THRILL SEEKERS

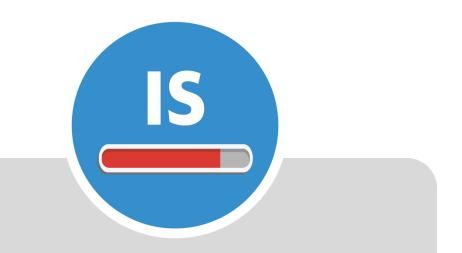
One-fourth (24%, highest) have a motorcycle license

Impaired Socializers



Additional Takeaways

- Least multicultural (tied)
- High income, high education
- Skew suburban

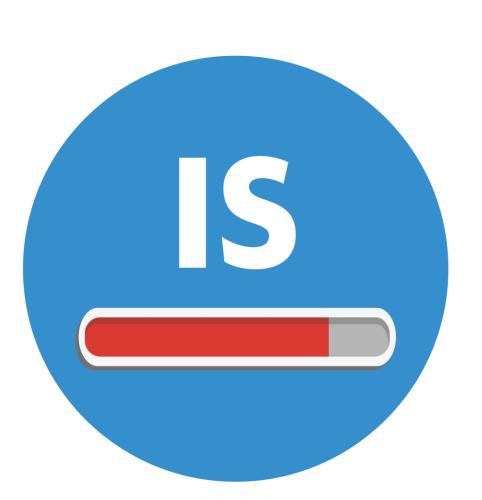


Segment

Size

20%

Higher-income segment that drinks socially. They think they are safe to drive after drinking (and are more likely to do so) because they drink more moderately. They are concerned with how their behavior impacts others and motivated by norming consequences.



Impaired Socializers













FEMALE SKEW

45% (highest) in this segment are women. About two-thirds (65%) are 30 to 49 years old

HIGHER INCOME

More than one-third (37%) have a household income of \$100K+

IMPAIRED DRIVERS

Three-fourths (75%, highest) are at least somewhat likely to drive within two hours of drinking

MODERATE CONSUMPTION

Tend to drink less (and less often) than average, but don't set limit on number of drinks

TABLE FOR TWO Most prefer smaller groups (72%, tied highest)

FINE DINING

44% (highest) regularly drink at a brewery, winery or restaurant

Reformed Impaired Drivers

Consumption	2 nd highest 53% drink 3+ times per week		
Risky Behaviors	2 nd highest 29% 3+ risk qualifiers		
DUI History	Highest 100% have DUI history		
Likelihood to Drink and Drive	3rd highest 31% at least somewhat likely to drive within 2 hours of drinking		
Motivating Consequences	More concerned with legal consequences (68%)		
Ad Receptivity	More receptive 28% "Extremely Effective" Mean Score*		
Age	Skews older (40 to 54 years old) 8% 21-29, 28% 30-39, 64% 40-54		
Gender	Over-index male 66% male 34% female		

Additional Takeaways

- Least multicultural (tied)
- Skew lower-middle income
- Least likely to have kids at home
- Most likely to recognize enforcement efforts
- Find DUI ads relatable (80%, highest)

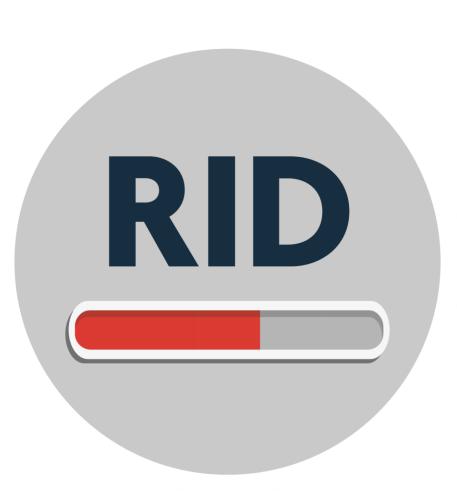
RID

Segment

Size

11%

Marathon drinkers who have been stopped, charged or convicted of a DUI in their lifetime and now tend to play it safe. Despite their enforcement history, they are more focused on the impact on others and respond most strongly to norming-based messaging. They skew older and male.



Reformed Impaired Drinkers





OLDER MALE SKEW

Two-thirds are men; 92% are 30-years-old or older

IF IT AIN'T BROKE

Most prefer the familiar and comfortable to the new and different (55%, highest)





Three-fifths (59%) enjoy drinking with family and friends

BEER DRINKERS

Two-thirds (65%, highest) drink beer at least weekly

Cautious Drinkers

Consumption	Lowest (tied) 39% drink 3+ times per week
Risky Behaviors	Lowest (tied) 5% 3+ risk qualifiers
DUI History	2 nd Lowest 7% have DUI history
Likelihood to Drink and Drive	2nd lowest 18% at least somewhat likely to drive within 2 hours of drinking
Motivating Consequences	More concerned with legal consequences (54%)
Ad Receptivity	More receptive 27% "Extremely Effective" Mean Score*
Age	Skews younger (Under 40 years old) 32% 21-29, 38% 30-39, 31% 40-54
Gender	No skew 56% male 43% female

Additional Takeaways

- Higher Hispanic group
- Consider themselves trendsetters
- Most optimistic
- Most likely to engage in holistic health practices
- Second-most likely to have a motorcycle license (15%)



Segment

Size

19%

Consume alcohol less frequently and less copiously than higher-risk segments and are much less likely to get home by impaired transport. They are motivated by impacts on their own life and by legal consequences; as such, they resonate more with enforcement elements than most other segments. They skew Hispanic and under 40 years old.



Cautious Drinkers



BEER DRINKERS

43% drink beer at least weekly; most likely to set a limit on drinks and stick to it

DESIGNATED DRINKERS

More likely to say they will only use a designated driver if absolutely necessary and that it's hard to have a good time as a designated driver

SOCIAL DRINKERS

Three in four say they prefer to drink with others; nearly half (47%) drink to spend time with friends and family

CULTURAL SKEW 27% are Hispanic

HAPPY-GO-LUCKY

62% are optimists (highest); skew more carefree

SAFE RIDER

Over-index for using rideshare and taxis to get home after drinking (49%); few say they usually use impaired transport after drinking out of the home (11%, second-lowest)

Friend Group "Parents"

Consumption	Lowest (tied) 39% drink 3+ times per week
Risky Behaviors	Lowest (tied) 5% 3+ risk qualifiers
DUI History	Lowest 4% have DUI history
Likelihood to Drink and Drive	Lowest 13% at least somewhat likely to drive within 2 hours of drinking
Motivating Consequences	More concerned with physical consequences (76%)
Ad Receptivity	MOST receptive (tied) 33% "Extremely Effective" Mean Score*
Age	Skews 21 to 29 years old 35% 21-29, 29% 30-39, 36% 40-54
Gender	Over-index female 53% male 46% female

Additional Takeaways

- Skews lower income, 21 to 29 years old, female
- Less educated group
- Feels that it is better to be safe than sorry when it comes to driving after drinking
- More worried about how impaired driving affects others than themselves
- Most considerate of others when making decisions



Segment

Size

26%

More risk-averse and focuses on others. This segment skews 21 to 29 years old and female. They drink less and typically drink at home. They feel responsible for others and sometimes "parent" their friends. They over-index on all ad elements and especially norming-based messaging.



Friend Group "Parents"



OTHERS-ORIENTED

76% (highest) are most concerned with impacts on others' lives; they are also most likely to consider others when making decisions

YOUNGER FEMALE SKEW

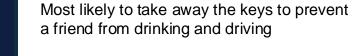
46% are female; 35% are in their 20s 39% are in their 30s

HOMEBODIES

DRIVE LATER

Seven in 10 most commonly drink at home; one in six prefer to drink at the home of a friend or family member



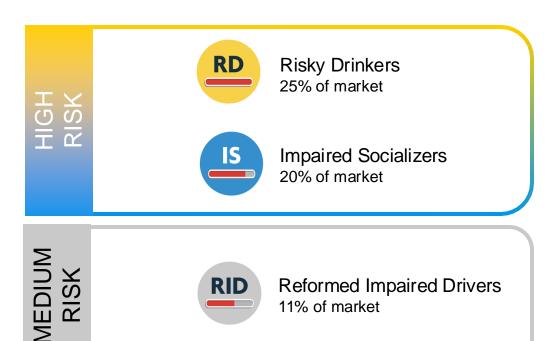


SOCIAL DRINKERS

Three-fourths prefer to drink with others; 64% drink to spend time with friends and family

Segment Risk and Opportunity

Segments vary by risk and opportunity narrative.



Cautious Drinkers

Friend Group "Parents"

19% of market

26% of market

Opportunity Narratives

Risky Drinkers: Impaired driving leads to **costly legal consequences**, which will **decrease quality of life** and **endanger career prospects**.

Impaired Socializers: Don't make a mistake you can't take back. Impaired driving could lead to a physical consequence that you—or someone else—might not walk away from.

Reformed Impaired Drivers: Don't make the same mistake twice. Impaired driving could lead to a physical consequence that you—or someone else—might not walk away from.

CD FGP

LOWER RISK Cautious Drinkers: Better safe than sorry. Impaired driving could land you in jail—or worse.

Friend Group "Parents": Your friends are counting on you. Impaired driving could lead to a physical consequence that you—or someone else—might not walk away from.

Risky Drinkers

25% of market | 55% of riskiest drivers*

Opportunity Narrative: Impaired driving leads to costly legal consequences, which will decrease quality of life and endanger career prospects.

The CONSEQUENCES	The AD ELEMENTS	Ad Sightings
 Motivated by enforcement and social consequences. Motivated more by impact on self than on others 	 Resistant to all ad elements, but resonate with enforcement messaging more so than the other high-risk segment. Overall, fatal crashes, impact on loved 	Social media
 Heavily under-index for saying that a friend or family member being in a crash would change their opinions about drinking and driving 	 ones and presence of law enforcement are the most effective ad elements <u>However</u>, they resonate more with field sobriety tests and slogans than the 	Television
Concerned about legal consequences	other high-risk segment	
Less guilt-prone than other segments.		Radio
 Motivated by a combination embarrassment, anxiousness, fear, anger and frustration 		

Impaired Socializers

20% of market | 36% of riskiest drivers*

Opportunity Narrative: Don't make a mistake you can't take back. Impaired driving could lead to a physical consequence that you—or someone else—might not walk away from.

The CONSEQUENCES	The AD ELEMENTS	Ad Sightings
Motivated primarily by physical consequences , though some enforcement consequences also resonate.	Resistant to all ad elements, but resonate with norming messaging more so than the other high-risk segment.	Ads on billboards, buses or bus shelters
 Motivated more by impact on others than on self Most concerned about disappointing others of all segments. 	 Overall, fatal crashes, impact on loved ones and a person getting in a crash are the ad elements most rated extremely effective 	Television
 More concerned about getting caught than breaking the law Guilt is the most common emotional outcome of impaired driving consequences. 	 Presence of law enforcement is the most effective enforcement element <u>However</u>, they under-index more than any other segment for slogans, field sobriety 	Social media
or impaired driving consequences.	tests and facts and statistics about drinking and driving	

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RID Re

Reformed Impaired Drivers

11% of market | 3% of riskiest drivers*

but they over-index for sadness and shame.

Opportunity Narrative: Don't make the same mistake twice. Impaired driving could lead to a physical consequence that you—or someone else—might not walk away from.

The CONSEQUENCES	The AD ELEMENTS	Ad Sightings
 Despite their DUI history, they're most afraid of hurting themselves and others in a crash. Least likely to say their most feared 	Receptive to a broad range of ad elements, with norming messaging being most effective.	Ads on billboards, buses or bus shelters
outcome is having a DUI on record— probably since this is already a present reality for most	 A fatal crash is by far the most effective element, with 81% saying it is very or extremely effective—more than any other segment 	Television
 Due to this experience, they most commonly say legal consequences are more likely than physical ones 	 Presence of law enforcement and a person in jail are the most effective 	
 <u>However</u>, they are more motivated by physical consequences, perhaps due to their greater focus on others than on themselves 	 enforcement elements <u>However</u>, sobriety tests and slogans are proportionally less effective than other elements 	Social media
Guilt is the most common emotional outcome,		L

CD) Cautious Drinkers

19% of market | 3% of riskiest drivers*

Opportunity Narrative: Better safe than sorry. Impaired driving could land you in jail—or worse.

The CONSEQUENCES	The AD ELEMENTS	Ad Sightings
Primarily motivated by enforcement consequences.	Receptive to a broad range of ad elements with several distinct skews .	Ads on billboards, buses or bus
 More concerned with impact on self than on others and with legal consequences, which two-thirds say are more likely than physical consequences 	 While a fatal crash and impact on loved ones are overall most effective, they are proportionally less effective compared to other medium- to low-risk segments 	shelters
 <u>However</u>, in contrast to high-risk segments, they are much more concerned with breaking the law than with getting caught 	 <u>However</u>, pullovers, facts and statistics, sobriety tests and slogans are much more effective compared to medium- to 	Television
Less likely to cite guilt as the emotional outcome of drinking and driving consequences.	 high-risk segments Like others, presence of law enforcement, a person in jail and an arrest are the 	Social media
 Over-index for regret, fear, shame and embarrassment 	overall most effective enforcement elements	

FGP) Friend Group "Parents"

26% of market | 2% of riskiest drivers*

Opportunity Narrative: Your friends are counting on you. Impaired driving could lead to a physical consequence that you—or someone else—might not walk away from.

The CONSEQUENCES	The AD ELEMENTS	Ad Sightings
Primarily motivated by norming consequences.	Over-index on receptivity to all ad elements with particularly strong skew for norming	Ads on billboards, buses or bus
 More concerned with physical 	elements.	shelters
consequences and the impact on others than any other segment	 A fatal crash and impact on loved ones are the most effective elements 	
 <u>However</u>, like other segments, most think legal consequences are more likely, though to a lesser extent than other segments 	• Law enforcement encounters also resonate, with law enforcement presence, a person in jail, an arrest and a pullover all considered very or extremely effective by	Television
 Almost all say they are more concerned about breaking the law than getting caught 	around three-fifths of the segment	Social media
They strongly skew feeling guilty for doing the wrong thing , and this is reflected in the emotional outcomes of drinking and driving, with most citing guilt, regret or sadness .		

Appendix: Hypotheses and Additional Detailed Slides

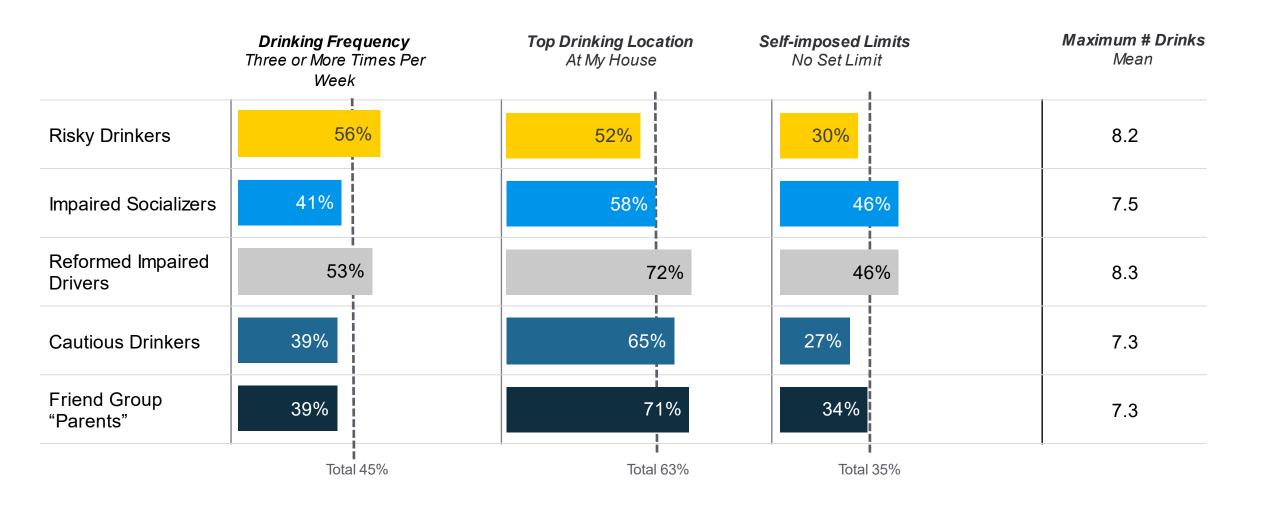
Hypotheses

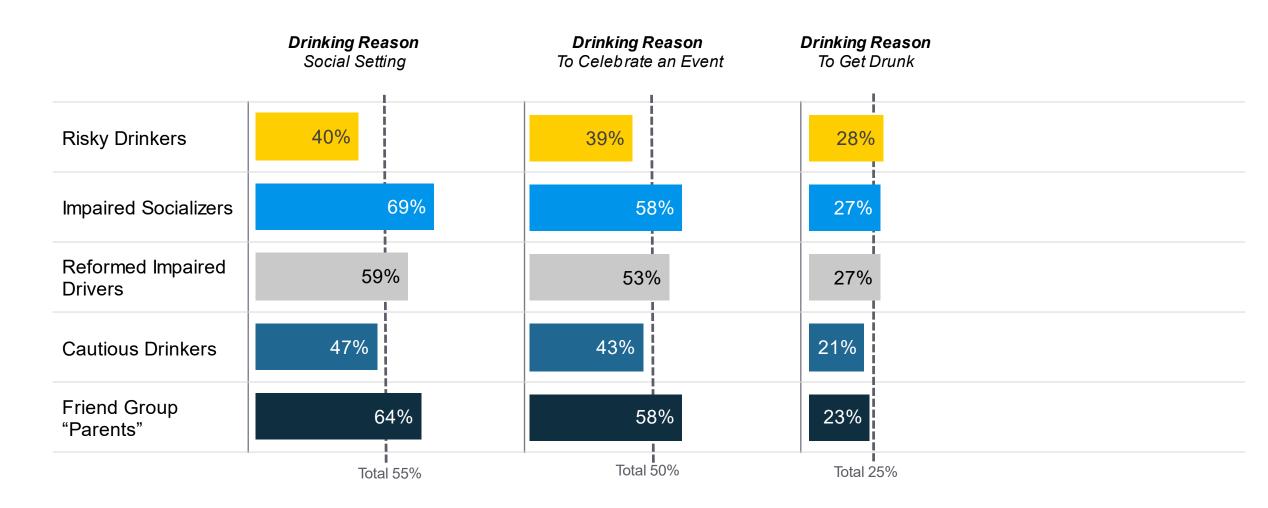
H1 Unique segments will form around drinking habits—frequency of consumption, quantity of consumption, self- imposed limits, type of alcohol consumed, reasons for consumption and social preference.	H2 Segments will differ by DUI history and propensity for risky driving behaviors.	H3 Segments will show different levels of risk tolerance (and engagement with risky behaviors from screening).	H4 Segments will have different concerns related to consequences (both in terms of perceived level of threat or concern as well as specific outcomes).	H5 Motorcycle riders will not be a single segment; they will, however, be over-represented within at least one segment.
H6 Younger people (21 to 27 years old) will over-index in at least one segment and possibly account for most of that segment. They will show distinct attitudes and behaviors related to drinking.	H7 Not all segments will be equally concerned about impaired driving, and some will be more receptive to messaging. Segments will differ both in their initial perceptions of risk and in the degree to which their perceptions of impaired driving's risk increase following the survey.	H8 Segments will resonate with unique combinations of elements in advertising. Similarly, differences may arise in what segments say would change their opinions about drinking and driving.	H9 Segments will differ by peer attitudes toward drinking and driving. Some segments will indicate that their peer groups are more accepting of drinking and driving, whereas others will be strongly against it.	

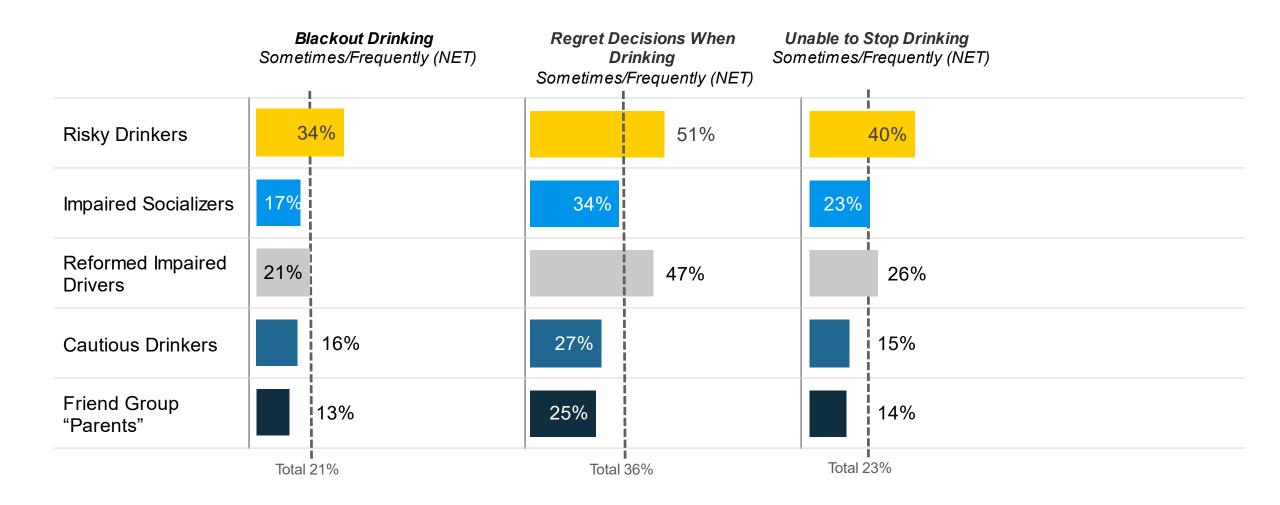
Unique segments will form around drinking habits—frequency of consumption, quantity of consumption, self-imposed limits, type of alcohol consumed, reasons for consumption and social preference.

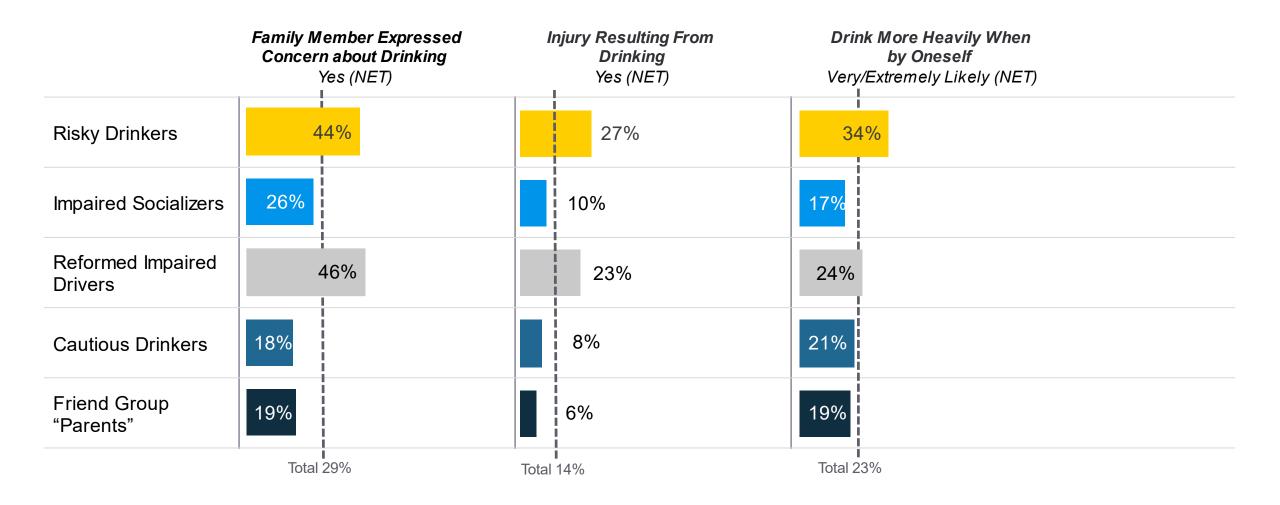
The data supports this hypothesis.

- Segments show distinctions in their drinking behaviors and preferences.
- The riskiest segments consume more alcohol, more frequently.
 - More than half of Risky Drinkers (56%) and Reformed Impaired Drivers (53%) drink three or more times per week.
 - Nearly half of Impaired Socializers (46%) and Reformed Impaired Drivers (46%) do not set limits on how much they drink.
- Segments show unique preferences in where they consume alcohol and reasons why they drink.
 - Some groups skew more likely to drink socially or to celebrate an occasion. Riskier groups show a slight skew to be more likely to drink to get drunk.







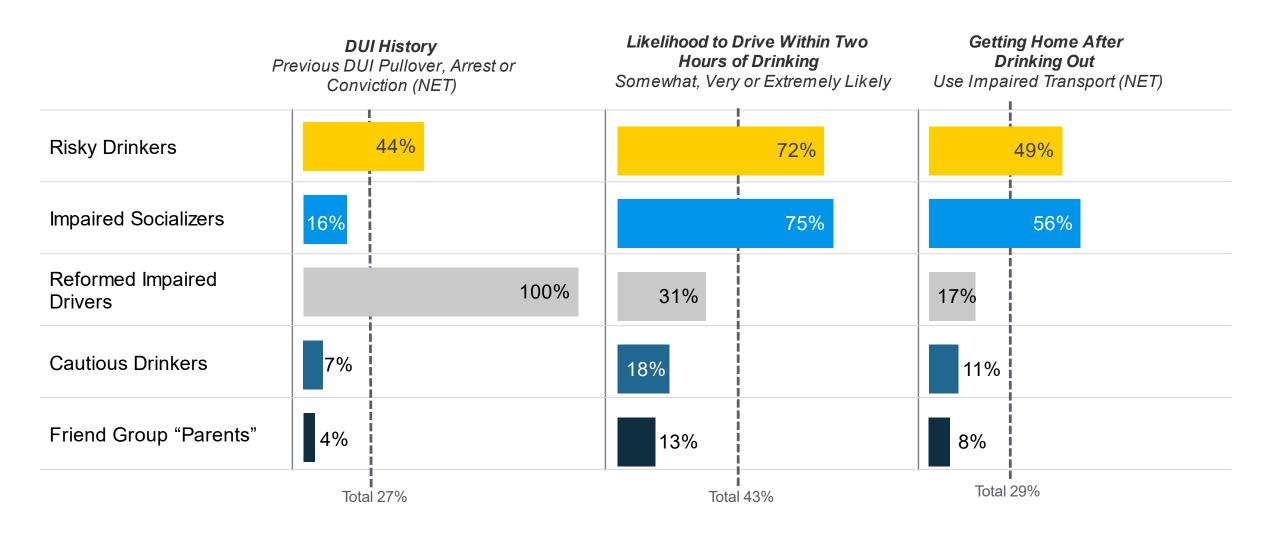


H2 Segments will differ by DUI history and propensity for risky driving behaviors.

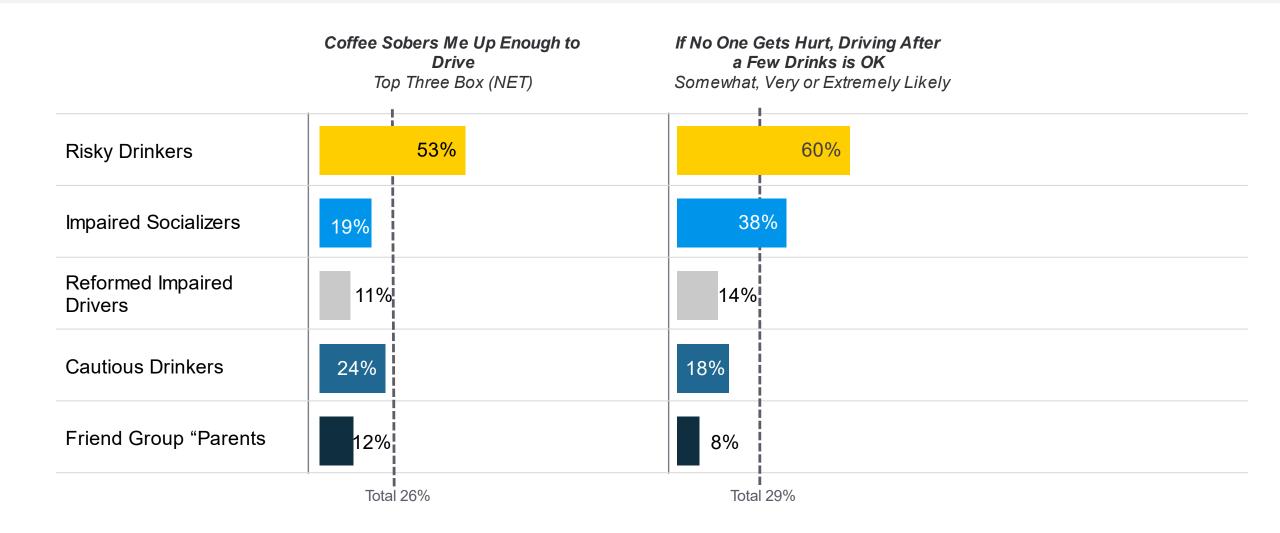
The data supports this hypothesis.

- Segments' risk tolerance is a key contributor in their makeup, which is quantifiable through their risk engagement.
 - Risky Drinkers and Impaired Socializers are much more likely to drive within two hours of drinking and use impaired transport after a drinking session.
- About one in four (27%) have a DUI history, but this is concentrated in the riskiest groups.
 - All respondents in the Reformed Impaired Driver group have a DUI history. Risky Drinkers (44%) over-index on having a DUI history.

H2 Segments will differ by DUI history and propensity for risky driving behaviors.



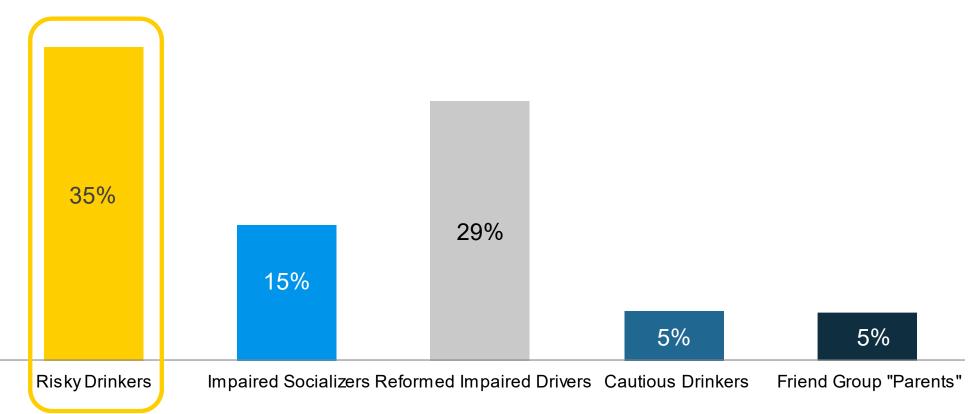
H2 Segments will differ by DUI history and propensity for risky driving behaviors.

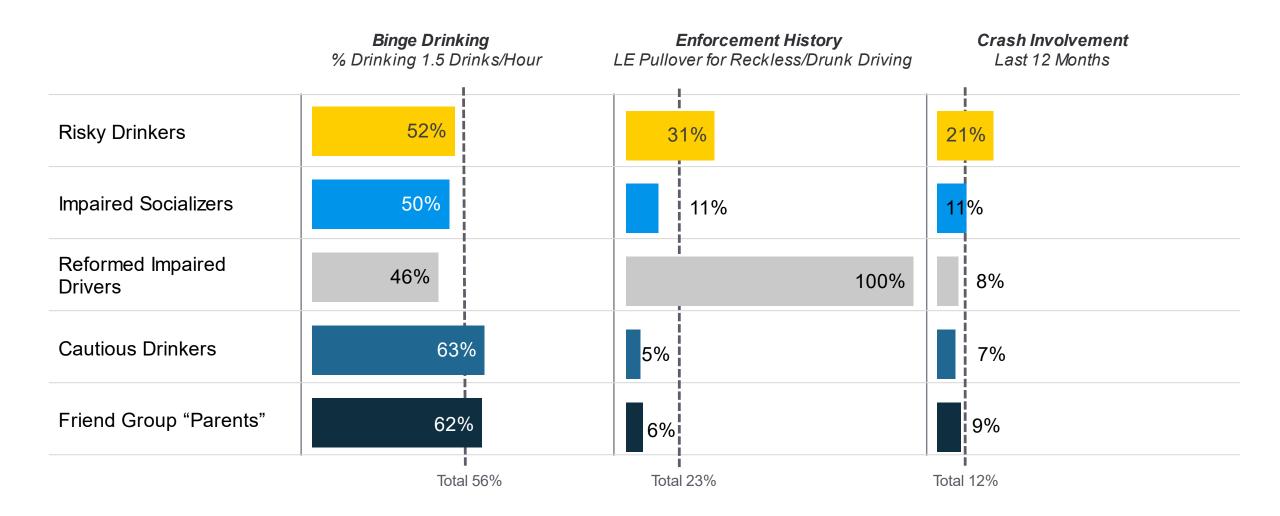


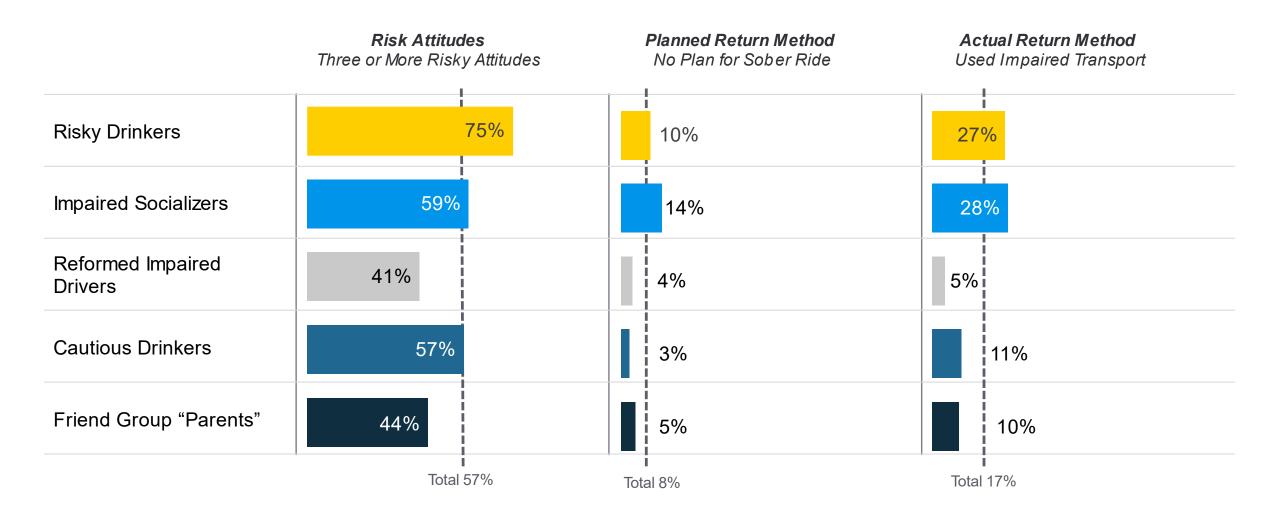
✓ The data supports this hypothesis.

- The riskiest segments engage with more high-risk behaviors, whereas less risky segments tend to engage in fewer.
 - Risky Drinkers (29%) and Reformed Impaired Drivers (35%) engage in three or more risky behaviors at the highest levels, both being considerably higher than the lowest-risk groups.
 - Impaired Socializers, though showing lower risk engagement than Reformed Impaired Drivers, are nonetheless considered a higher-risk segment because they are more likely to drive after drinking and use impaired transport.
 - Binge drinking (defined as a session of 1.5 drinks/hour) is the lowest barrier risk behavior segments are screened on, and this is how most of both low-risk groups qualify.

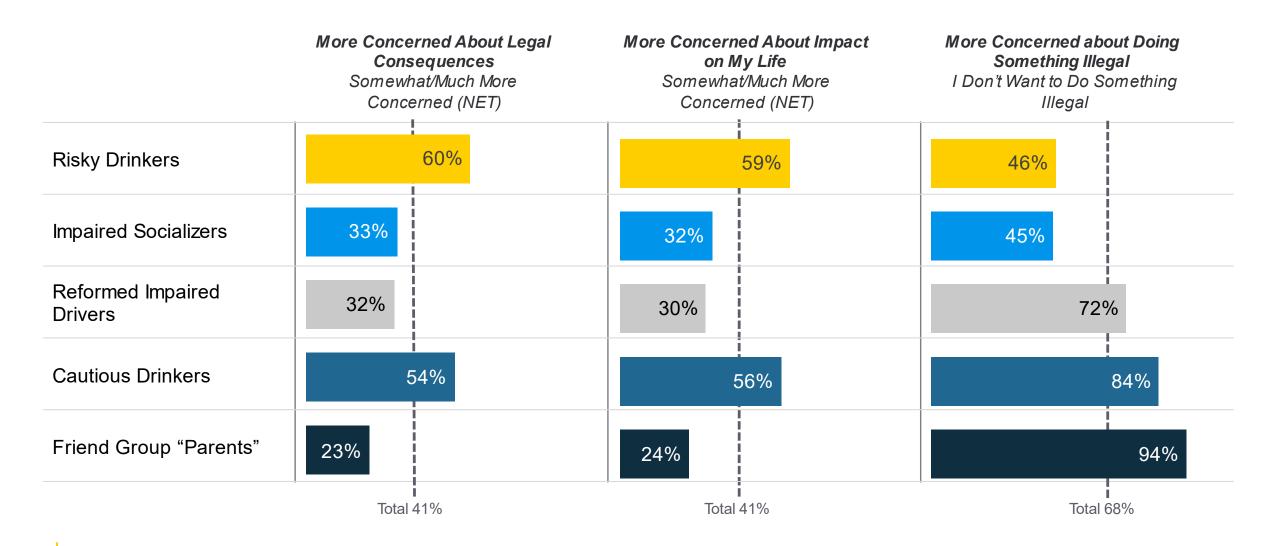
Share of Segment With Three or More Risk Qualifiers

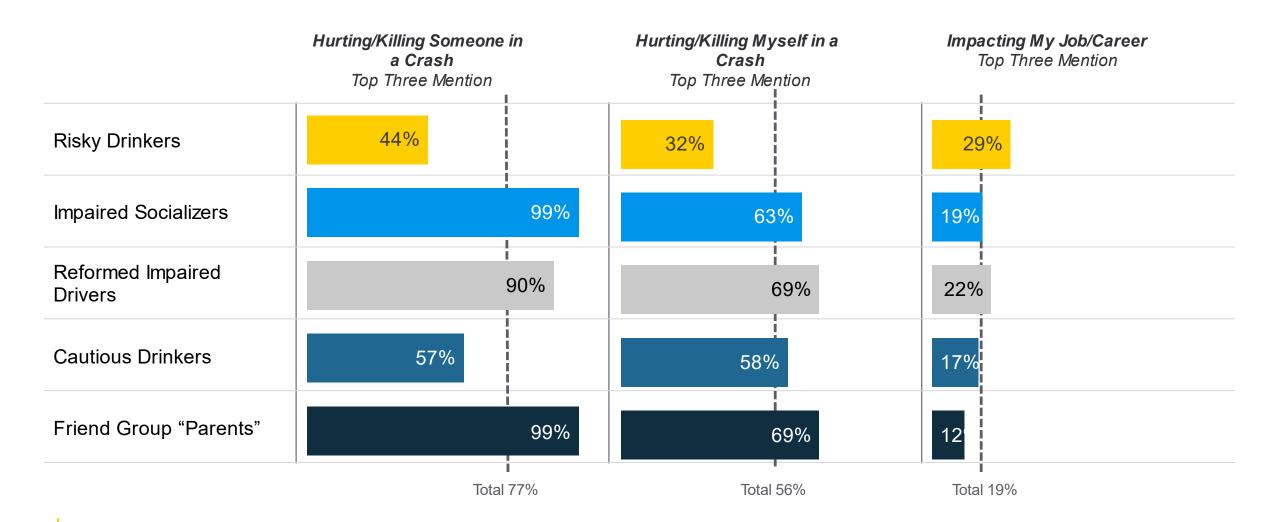


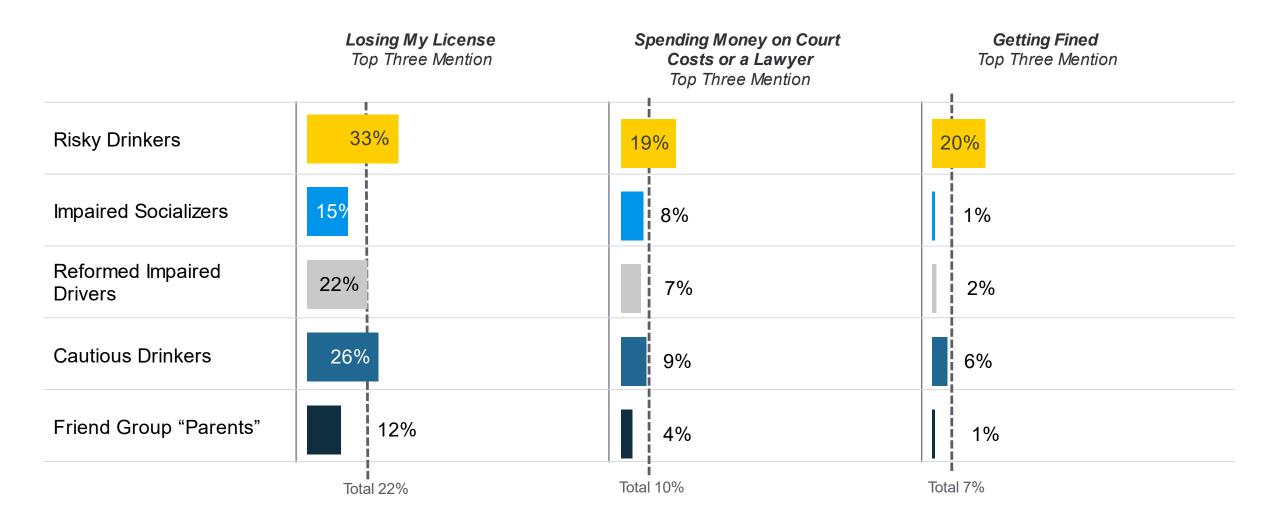


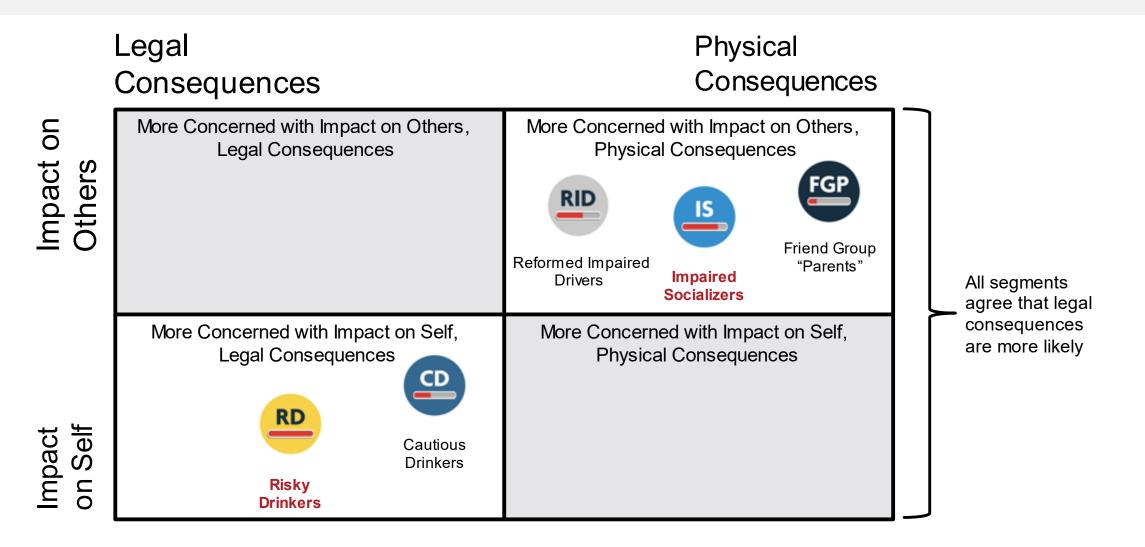


- Segments differ in what consequences they consider most concerning.
 - Lower-risk groups over-index on being motivated by not wanting to do anything illegal.
 - Risky Drinkers and Cautious Drinkers over-index on being concerned about legal consequences.
 - They also fall well below the mean when it comes to being motivated by not wanting to hurt or kill someone in a crash.









Hurting Oneself or Others Share of Most Feared Outcomes

Guilt-Motivated,

Harm-Focused

IS

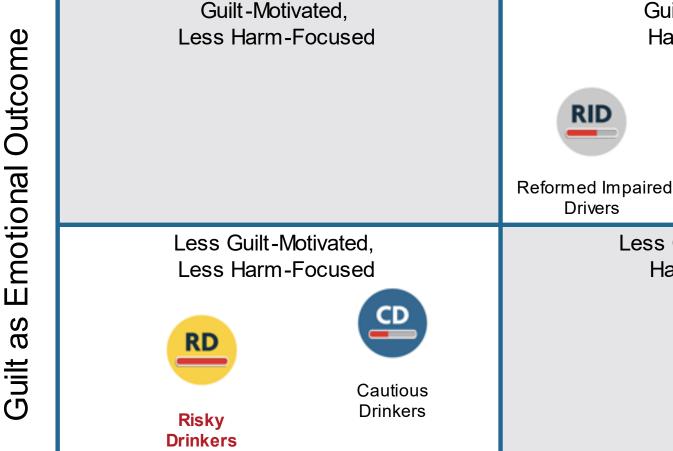
Impaired Socializers

Less Guilt-Motivated,

Harm-Focused

Friend Group

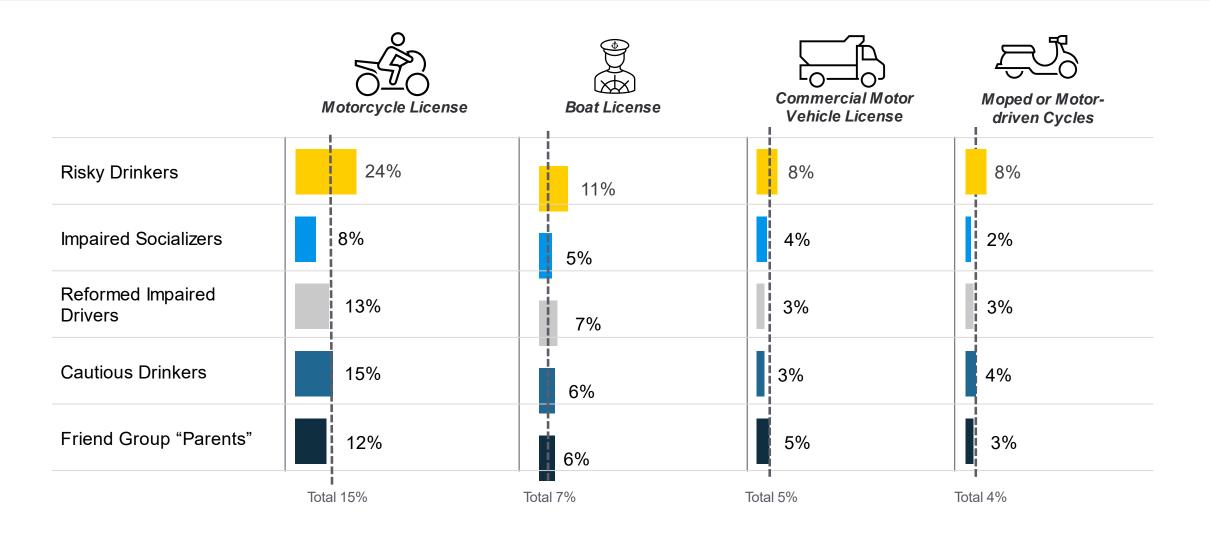
"Parents"



H5 Motorcycle riders will not be a single segment; they will, however, be over-represented within at least one segment.

- Motorcyclists are most highly concentrated in our riskiest group, but are represented in each of the other segments.
 - Motorcyclists over-index in the Risky Drinkers segment (24%).
 - This accounts for 40% of all motorcycle riders in the high-risk population.
 - Other alternative licenses also over-index in the Risky Drinkers segment.

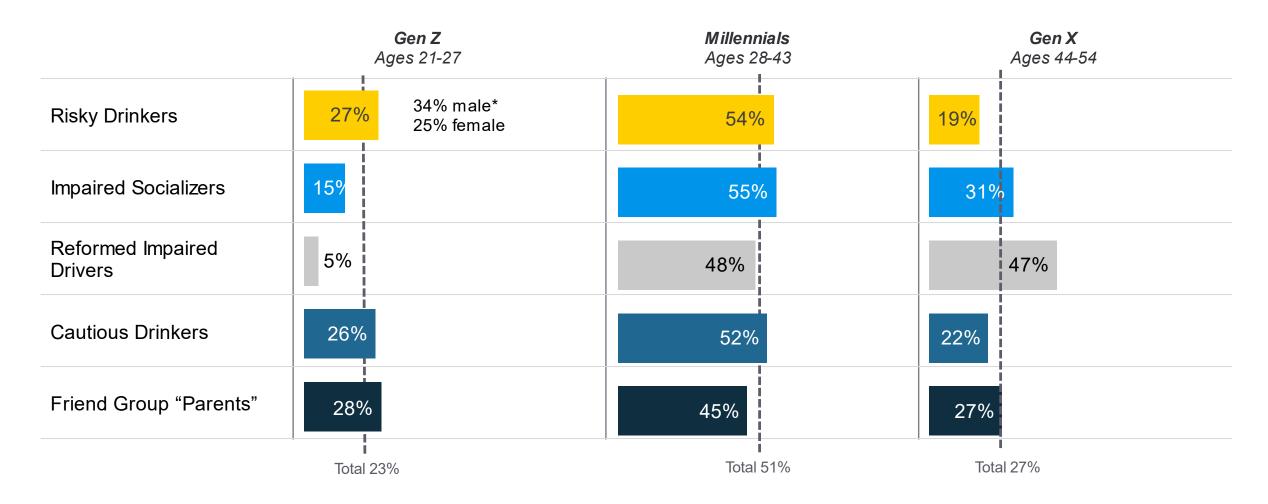
H5 Motorcycle riders will not be a single segment; they will, however, be over-represented within at least one segment.



H6 Younger people (21 to 27 years old) will over-index in at least one segment and possibly account for most of that segment. They will show distinct attitudes and behaviors related to drinking.

- Younger people over-indexes in multiple segments, but younger men and women concentrate differently.
 - Younger men are most concentrated in the riskiest segment whereas younger women concentrate in the least risky segment.
 - Approximately 34% of younger male respondents segment into Risky Drinkers, compared to 25% of younger women.
 - Meanwhile, 40% of younger female respondents segment into Friend Group "Parents," compared with only 27% of younger male respondents.
 - Cautious Drinkers also over-index for younger people, at 22% (male and female combined).
 - Meanwhile, only 2% of younger people segment into Reformed Impaired Drivers, making up 5% of that segment.

H6 Younger people (21 to 27 years old) will over-index in at least one segment and possibly account for most of that segment. They will show distinct attitudes and behaviors related to drinking.

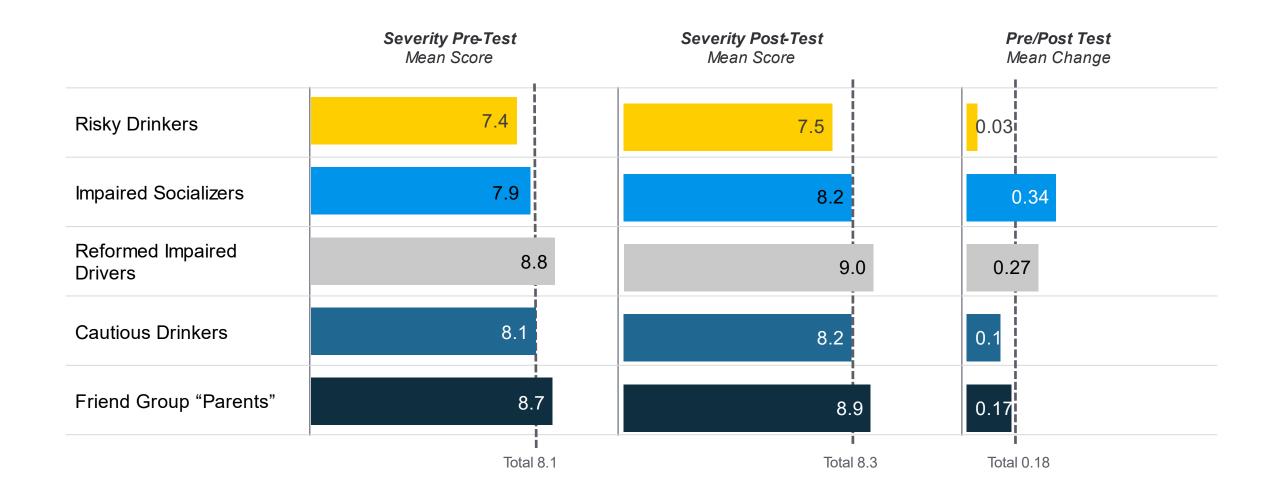


*That is, 34% of young male respondents classify as Risky Drinkers, not that young male respondents make up 34% of Risky Drinkers.

Not all segments will be equally concerned about impaired driving, and some will be more receptive to messaging. Segments will differ both in their initial perceptions of risk and in the degree to which their perceptions of impaired driving's risk increase following the survey.

- The riskiest segments have a lower perception of the risks of drinking and driving.
 - Risky Drinkers and Impaired Socializers fall below the mean on their perception of the severity of impaired driving consequences.
- Pre-post scores show differentiation in moveability.
 - Risky Drinkers are relatively immovable (+.04 shift), but other segments show greater susceptibility to messaging.
 - Reformed Impaired Drivers (+.34), likely due to their experience, are the most receptive and movable through messaging.

Not all segments will be equally concerned about impaired driving, and some will be more receptive to messaging. Segments will differ both in their initial perceptions of risk and in the degree to which their perceptions of impaired driving's risk increase following the survey.

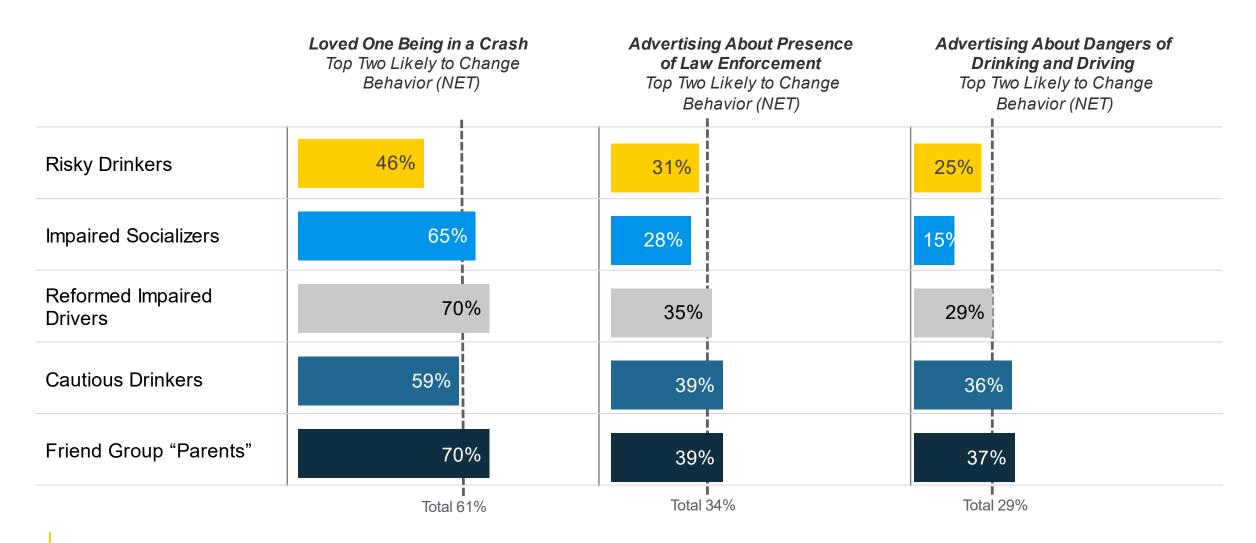


H8 d

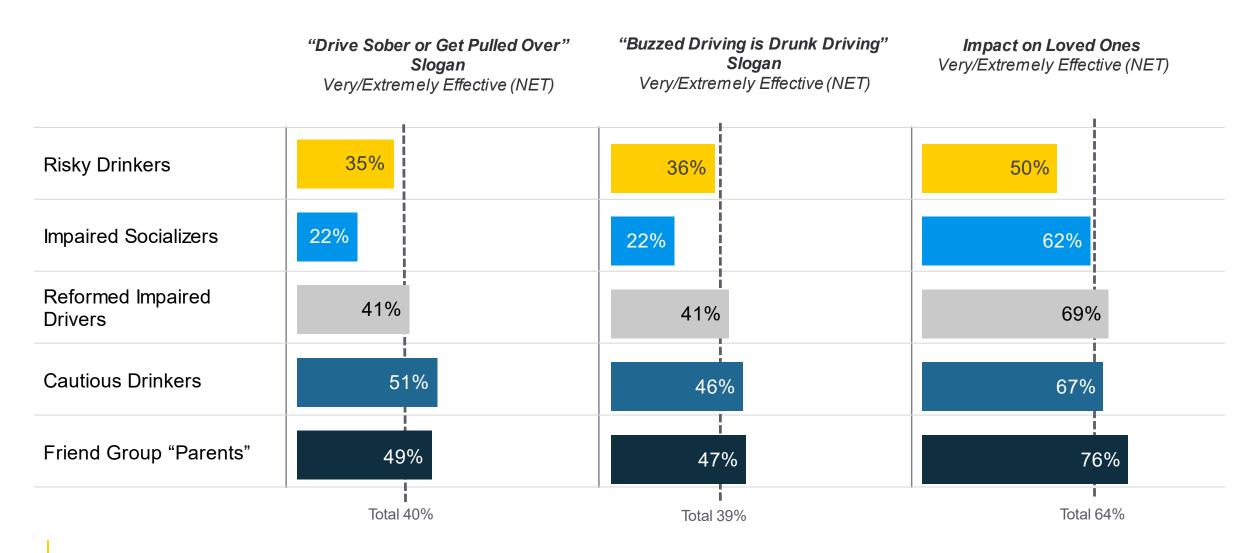
Segments will resonate with unique combinations of elements in advertising. Similarly,
 differences may arise in what segments say would change their opinions about drinking and driving.

- Segments' perceptions of the relative effectiveness of different advertising elements parallels their perceptions of risk motivators .
 - Risky Drinkers, who are less compelled by the risk of harming others, are also less moved by advertising elements that depict impact on loved ones (50% Very/Extremely Effective).
 - This parallels their perception that a loved one being in a crash would be less likely to change their behavior compared to other segments (46% Very/Extremely Likely).
 - Friend Group "Parents," who are most concerned about not harming others, are most compelled and influenced by advertising imagery that depicts impact on loved ones (76% Very/Extremely Effective).
 - This is consistent with their belief that a loved one being in a crash would change their opinion on drinking and driving (70% Very/Extremely Likely).

H8 Segments will resonate with unique combinations of elements in advertising. Similarly, differences may arise in what segments say would change their opinions about drinking and driving.



H8 Segments will resonate with unique combinations of elements in advertising. Similarly, differences may arise in what segments say would change their opinions about drinking and driving.



Segments will resonate with unique combinations of elements in advertising. Similarly, differences may arise in what segments say would change their opinions about drinking and driving.

	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"
A fatality because of a crash	68%	50% 1	66% 1	81% 1	67% 1	80% 1
Impact on loved ones	64%	50% 2	62% 2	69% 2	67% 2	76% 2
A person getting in a crash	55%	36%	46%	62% 3	62% 3	71% (3)
Presence of law enforcement	55%	46% 3	47% 3	61%	60%	62%
A person in jail	53%	45%	40%	61%	59%	61%
A person getting arrested	52%	45%	41%	58%	59%	59%
A pullover over by law enforcement	46%	40%	31%	49%	54%	58%
Facts about drinking and driving	42%	36%	24%	43%	49%	55%
A person getting tested for sobriety	41%	38%	26%	40%	51%	49%
"Drive sober or get pulled over" slogan	40%	35%	22%	41%	51%	49%
"Buzzed driving is drunk driving" slogan	39%	36%	22%	41%	46%	47%

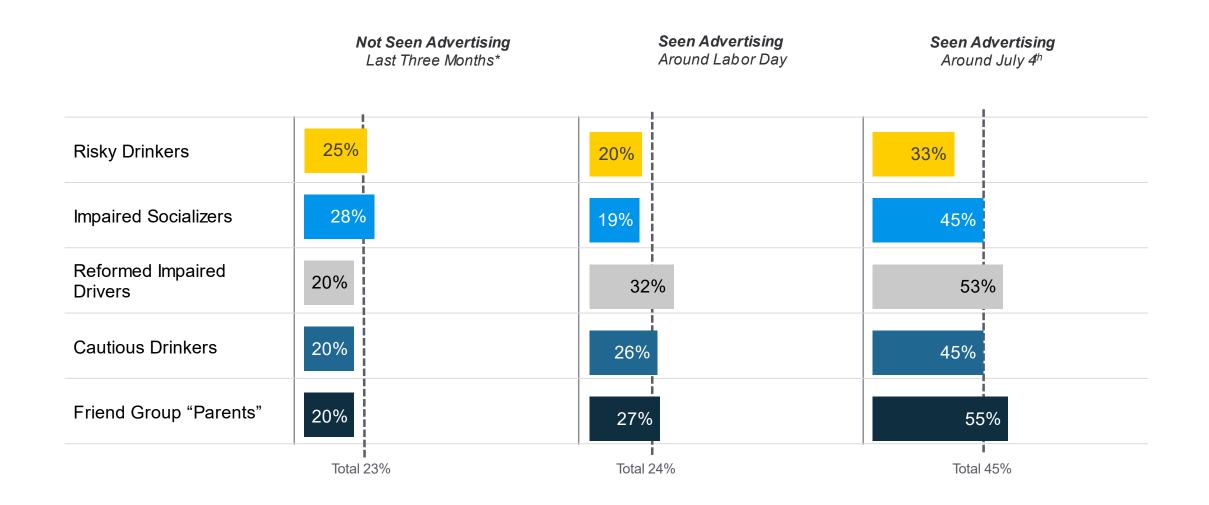
*Shading indicates over -index of 10%+

Segments will resonate with unique combinations of elements in advertising. Similarly, differences may arise in what segments say would change their opinions about drinking and driving.

	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"
They are believable	82%	71% 1	84% 1	91% 1	82% 1	90% 1
They are memorable	67%	57% 2	58%	76%	72% 2	75% 2
They make me think differently about driving under the influence of alcohol	65%	51%	59% 2	77% (3)	72% 2	75% 2
They show situations I can relate to	62%	56% 3	59% 2	80% 2	63%	63%
They get lost in other advertising	34%	42%	43%	25%	27%	27%
They make light of a serious situation	31%	44%	22%	23%	36%	25%
They are just trying to scare me	27%	41%	30%	20%	26%	16%
They are too unrealistic to be taken seriously	19%	32%	17%	14%	18%	11%
They show too much blood or gore	15%	32%	9%	7%	13%	7%

*Shading indicates over-index of 5%+

H8Segments will resonate with unique combinations of elements in advertising. Similarly, differences may arise in what segments say would change their opinions about drinking and driving.



Segments will resonate with unique combinations of elements in advertising. Similarly, differences may arise in what segments say would change their opinions about drinking and driving.

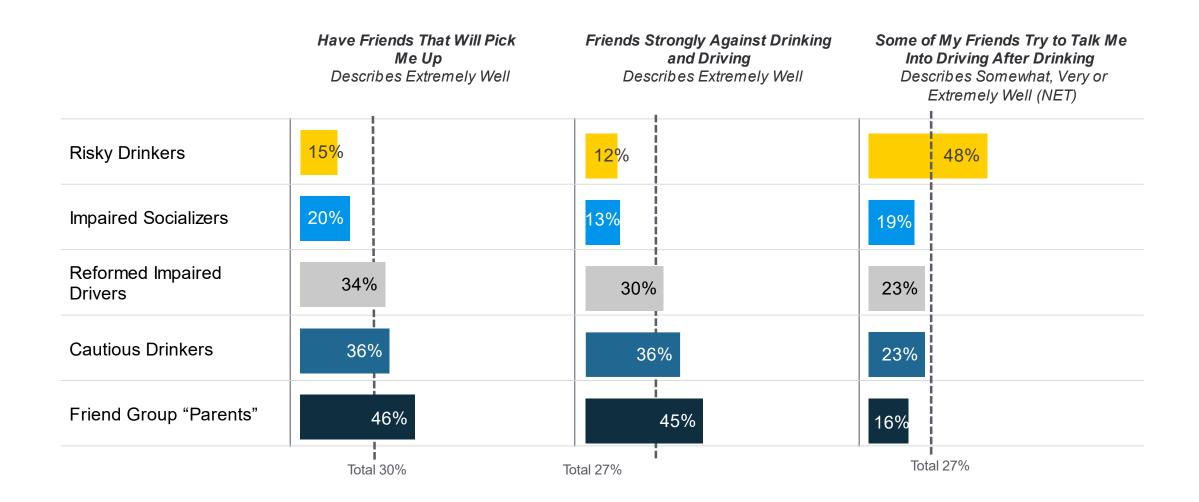
	TOTAL	Risky Drinkers	Impaired Socializers	Reformed Impaired Drivers	Cautious Drinkers	Friend Group "Parents"
You can seriously hurt or kill someone else when drinking and driving	70%	55% 1	68% 1	76% 1	72% 2	82% 1
You can seriously hurt or kill yourself when drinking and driving	67%	52% 2	60% 2	74% 2	76% 1	78% 2
A DUI or DWI can ruin your life (lose your job, lose a scholarship, etc.)	62%	51% (3)	53%	69%	68% ③	71% (3)
Law enforcement is cracking down around holidays or special events	60%	47%	56% ③	70% ③	67%	67%
A DUI or DWI can affect your whole family	60%	50%	49%	64%	68% (3)	69%
Law enforcement is cracking down all the time	52%	44%	34%	59%	66% 3	60%

*Shading indicates over -index of 7%+

H9 Segments will differ by peer attitudes toward drinking and driving. Some segments will indicate that their peer groups are more accepting of drinking and driving, whereas others will be strongly against it.

- Segments exemplify the idea that "you are who you surround yourself with." Riskier segments have riskier friends.
 - Risky Drinkers are considerably more likely to have friends that are at least somewhat likely to try to talk them into drinking and driving behaviors (48%), but also believe their friends are less likely to pick them up or be strongly opposed to drinking and driving.
 - While Impaired Socializers under-index on having friends who try to talk them into impaired driving, they are also less likely then lower-risk segments to have friends who would pick them up or be strongly opposed to drinking and driving.
 - Conversely, Friend Group "Parents" over-index on having friends who will pick them up and be strongly against impaired driving. They believe their friends would not pressure them into a situation where they would drink and drive.

H9 Segments will differ by peer attitudes toward drinking and driving. Some segments will indicate that their peer groups are more accepting of drinking and driving, whereas others will be strongly against it.





Thank You