

# TAKATA AIR BAG RECALL - URGENT

## AIR BAG RECALLS—KNOW THE FACTS

- To date, tens of millions of defective Takata air bags are still under the largest and most complex auto safety recall in U.S. history. NHTSA is working with manufacturers to urge drivers to check their vehicle for recalls to stay ahead of this dangerous safety issue.
- A combination of time, environmental moisture and fluctuating high temperatures contribute to the degradation of the ammonium nitrate propellants in the Takata air bags. Such degradation can cause the propellant to burn too quickly, causing the air bag to explode, and sending shrapnel through the air bag and into the vehicle's passengers.
- Certain model year Honda, Acura, Chrysler 300, Dodge Charger, Dodge Magnum, Dodge Challenger; certain BMW 3 Series, 5 Series, and X5s; and certain 2006 Ford Ranger and Mazda B-Series "Do Not Drive" vehicles are at substantially higher risk of having faulty Takata air bags and need to get replacement air bags IMMEDIATELY.
- There have been 28 confirmed deaths in the United States due to faulty Takata air bags.

## ACT IMMEDIATELY—DON'T DELAY

- NHTSA urges all consumers to check their vehicle identification numbers (VINs) for open recalls by using our free [VIN Look-Up Tool](#).
- If you have an open recall on your vehicle, get it fixed for FREE immediately at your nearest dealership.
- All [vehicles with higher-risk air bags](#) are listed on [NHTSA.gov](#).
- Even if your vehicle is not currently under a safety recall, it could be affected in the future. Sign up for [email alerts to be notified of future recalls](#).
- For information about air bag recalls, safety recalls in general, and to find answers to common questions, go to [NHTSA.gov/recalls](#).
- NHTSA's updated [SaferCar App](#) helps keep you informed about your vehicle. Download the app and enter your vehicle's VIN, as well as car seats, tires, or any other vehicle-related equipment, and NHTSA will send you an alert if a safety recall is issued.

## GENERAL FAQ

### What happens when a safety risk is identified?

If you experience a safety problem with a vehicle, tire, car seat, or other vehicle equipment, you can file a complaint that NHTSA will carefully review. Complaints help us investigate possible defects and keep other drivers safe. Submit your vehicle safety complaints at NHTSA online or by calling the agency's Vehicle Safety Hotline at 888-327-4236. Even one complaint could be enough to trigger a safety recall.

### What is a recall?

A recall happens when a manufacturer or NHTSA determines that a vehicle, piece of equipment, car seat, or tire poses an unreasonable safety risk.

### What should I do if my car is recalled?

Your dealer will fix your vehicle or piece of equipment for FREE. Get it taken care of IMMEDIATELY.

### How do I find out if there is a recall on my car?

You can use NHTSA's free online look-up tool on [NHTSA.gov/recalls](#) by entering your VIN. You will also be notified by your manufacturer by mail.

### Where do I find my VIN?

Your 17-digit VIN is located on the lower left side of your windshield (driver's side). You can also find it on your door jamb, your vehicle registration card, or your insurance card.



# TAKATA AIR BAG RECALL - URGENT

## KNOW THE FACTS—THEY COULD SAVE YOUR LIFE

**FACT:** To date, tens of millions of defective Takata air bags are still under recall in the United States. This is the largest and most complex auto safety recall in U.S. history, affecting millions of Americans and putting NHTSA and manufacturers at the forefront of driver safety.

**What happens when a safety risk is identified?** If you experience a safety problem with a vehicle, tire, car seat, or other vehicle equipment, you can file a complaint that NHTSA will carefully review. Complaints help us investigate possible defects and keep other drivers safe. Submit your vehicle safety complaint at [NHTSA.gov/report-a-safety-problem](https://www.nhtsa.gov/report-a-safety-problem) or by calling the agency's Vehicle Safety Hotline at 888-327-4236. Even one complaint could be enough to trigger a safety recall.

**What is a recall?** A recall happens when a manufacturer or NHTSA determines that a vehicle, piece of equipment, car seat or tire poses an unreasonable safety risk.

For more information, visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls).

**FACT:** Owners of certain vehicles are at substantially higher risk of having faulty Takata air bags and need to get replacement air bags IMMEDIATELY. These vehicles are certain model year Honda and Acura vehicles, Chrysler 300s; Dodge Chargers, Magnums, and Challengers; certain BMW 3 Series, 5 Series, and X5s; and certain 2006 Ford Rangers and Mazda B-Series.

**How can a Takata air bag put me at risk?** A combination of moisture and high temperatures over time can degrade propellants in the air bags, which can cause the air bag to rip apart and send metal fragments toward you and your passengers.

**FACT:** Takata air bags have been the cause of 28 confirmed deaths in the United States.

## TAKE ACTION NOW

- 1) Check your vehicle identification number (VIN), which can be found on the lower left side of your windshield (driver's side) or your door jamb, and on your vehicle registration card or your insurance card.



- 2) Go to [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls) and enter your 17-digit VIN using our free VIN Look-Up Tool. All vehicles with higher-risk air bags are listed on [NHTSA.gov](https://www.nhtsa.gov). Also, you will be notified by mail of any open recall by your vehicle's manufacturer.
- 3) NHTSA's updated [SaferCar App](#) helps keep you informed about your vehicle. Download the app and enter your vehicle's VIN, as well as car seats, tires, or any other vehicle-related equipment, and NHTSA will send you an alert if a safety recall is issued.
- 4) If you have an open safety recall on your vehicle, get it fixed for FREE immediately at your nearest dealership.
- 5) Even if your vehicle is not currently under a recall, it could be affected in the future. To receive an alert in the event of future recalls, sign up for email alerts at [NHTSA.gov/alerts](https://www.nhtsa.gov/alerts).
- 6) For information about air bag recalls or safety recalls in general, go to [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls).